



Let's Talk Woy Woy

CONSULTATION REPORT



August 2020

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Executive Summary

Let's Talk Woy Woy was designed for the community to receive information and provide feedback on a number of projects occurring in Woy Woy in the foreseeable future. Additionally, it gave community members a place where they could discuss local matters with Council staff and for Council to speak directly with the community they are serving.

The major project that Council sought feedback on was the \$5.32 million redevelopment of Woy Woy Town Centre Wharf. In addition to this project, Let's Talk Woy Woy sought feedback or provided information on over 16 other projects occurring within the area including the town centre strategy, the issue of parking in Woy Woy, the Central Coast Heritage Study, the upgrade of the local tidal baths, and many more.

294 stakeholders sent us **422** formal (written) submissions and comments throughout the campaign. From these, **89** related to the Woy Woy Town Centre Wharf Redevelopment and the other **306** related to feedback about the suburb of Woy Woy.

Over 100 community members attended two drop-in information sessions.

The key themes raised in comments throughout consultation covered:

- The Woy Woy Town Centre Wharf Redevelopment – it's a much-needed enhancement to the area
- Requests for beautification of Woy Woy (graffiti removal, building restoration, more green spaces)
- Maintenance and upgrades to local roads

Many written submissions contained multiple issues or comments. We have grouped these comments into themes and provided responses to issues raised in this report.

Consultation outcomes

In response to feedback regarding the Woy Woy Town Centre Wharf Redevelopment, we are reviewing all feedback. While much of the wharf design cannot be changed due to technical constraints, we will consider community feedback to finalise the design and make further enhancements where possible.

Feedback and comments on other aspects of the Woy Woy area has been considered or actioned (where possible) by various departments across Council.

It's important to note that while we do our best to develop strategies and projects to meet the needs and requests of the community and stakeholders, technical constraints, costs, and the overarching project objectives must also be considered to deliver a project or strategy that is safe, functional and best balances the competing needs of all those affected.

Introduction

Let's Talk Woy Woy was designed for the community to receive information and provide feedback on a number of projects occurring in Woy Woy and Woy Woy Bay in the foreseeable future. Additionally, it gave community members a place where they could discuss local matters with Council staff and for Council to speak directly with the community they are serving.

The Let's Talk Woy Woy project list was:

- Woy Woy Town Centre Wharf Redevelopment
- Woy Woy Town Centre Strategy
- Parking
- Central Coast Heritage Strategy
- Woy Woy place activation
- A new art installation
- Climate Change Action Planning workshops
- Woy Woy Floodplain Risk Management Study and Plan
- Upgrade of Woy Woy Tidal Bath
- New Correa Bay Boat Ramp
- James Browne Oval upgrade
- New amenities building at Roger's Park
- Woy Woy roads, transport and drainage projects
- Water main renewal and extension works
- Sewer pumping station renewals
- Rawson Road level crossing replacement – stage 2 (RMS project)

Consultation overview

The consultation was open to participants to contribute from 28 October to 2 December 2019.

The online component of Let's Talk Woy Woy involved:

- An overarching project page on Council's online consultation hub, Your Voice Our Coast: yourvoiceourcoast.com/lets-talk-woy-woy
- Summary pages of each of the projects included in Let's Talk Woy Woy, each with frequently asked questions about that project and interactive mapping if relevant
- A Let's Talk Woy Woy online survey, where respondents could make a comment, submit an idea or suggestion, or tell us something they like or something they dislike on:
 - General feedback
 - Woy Woy Town Centre Wharf Redevelopment
 - Woy Woy Town Centre Strategy

- Place activation
- An online interactive map, with project summaries, allowing participants to drop any of the following pins:
 - Comment
 - Idea or suggestion
 - Something they like
 - Something they don't like

The drop-in information session involved:

- Representatives from the following teams within Council being available to discuss matters concerning the local area:
 - Strategic Planning
 - Heritage
 - Environmental Strategies
 - Roads, Drainage and Pathways
 - Open Space and Recreation
 - Water and Sewer
 - Community Development
 - Place Activation
 - Waterways and Coastal Protection
 - Natural and Environmental Assets
- iPad's displaying the online content and staff demonstrating how the interactive map works
- Staff seeking feedback and submissions from community members for Let's Talk Woy Woy
- Providing and displaying information (including frequently asked questions) on the Woy Woy Town Centre Wharf Redevelopment project, and other projects included in Let's Talk Woy Woy.

Consultation Approach

Purpose of Let's Talk Woy Woy

The purpose of Let's Talk Woy Woy was to:

- Encourage the community and stakeholders to have input into the Woy Woy Town Centre Wharf Redevelopment and all other projects listed in Let's Talk Woy Woy
- Communicate the benefits and features of all Let's Talk Woy Woy projects
- Provide the community and affected stakeholders an opportunity to speak directly with project staff
- Hear from stakeholders and the community to identify issues
- Utilise feedback to inform projects and future plans for Woy Woy

The purpose of consulting on the Woy Woy Town Centre Wharf Redevelopment (the main project of Let's Talk Woy Woy) was to:

- Encourage the community to have their say on the wharf redevelopment
- Communicate the benefits of the works to be undertaken
- Hear from visitors and users of the wharf to identify issues and enhancements
- Utilise feedback to finalise the scope of works for the redevelopment – where feasible
- Give the community an opportunity to share ideas and provide feedback about the area directly to staff.

Our engagement framework

Consultation has been designed in accordance with Central Coast Council's Engagement Framework. This framework is available to view at:

<https://cdn.centralcoast.nsw.gov.au/sites/default/files/documents/policies-register/community-engagement/engagement-framework/engagementframework.pdf>

How we consulted

We carried out extensive promotion of the consultation to ensure the community and affected stakeholders were aware of the opportunity to get involved and given enough notice to provide feedback.

Media release and corresponding articles	<ul style="list-style-type: none">• Media release:<ul style="list-style-type: none">○ Issued on Monday 28 October○ A copy of the media release can be found in Appendix A• Corresponding articles:
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	<ul style="list-style-type: none"> ○ Article on the heritage study featured in Peninsula News, 12 November 2019 Appendix B ○ Article featured on front page of Peninsula News, 28 October Appendix C
Print advertising	<ul style="list-style-type: none"> ● Advertising featured in The Peninsula News, Monday 28 October Appendix D ● Advertising featured in Central Coast Express Advocate, 31 October Appendix E ● Mayors Column, Coast Connect, discussed the project on 31 October 2019 Appendix F
Drop-in information sessions	<p>Two sessions ran on:</p> <ul style="list-style-type: none"> ● Thursday 21 November 10am – 2pm ● Thursday 21 November 4pm – 7pm <p>(Attended by 106 people)</p>
Your Voice – Our Coast – website	<ul style="list-style-type: none"> ● Let’s Talk Woy Woy project page launched on 28 October 2019 ● 1700 visits during consultation period ● yourvoiceourcoast.com/lets-talk-woy-woy
	<ul style="list-style-type: none"> ● Woy Woy Town Centre Wharf Redevelopment project page launched on 28 October 2019 ● 569 visits during consultation period ● yourvoiceourcoast.com/woy-woy-wharf-redevelopment
Social media	<ul style="list-style-type: none"> ● Facebook post on 1 and 14 November 2019 ● Twitter tweets on 1 and 14 November 2019 ● Total reach over 49,000 people ● Copies of the posts can be found in Appendix G
Let’s Talk Woy Woy project postcard – letterbox drop	<ul style="list-style-type: none"> ● 6,500 postcards were distributed to Woy Woy, Woy Bay and Phegans Bay residents and businesses ● A copy of the brochure and distribution area can be found in Appendix H
Woy Woy Town Centre Wharf Redevelopment project brochure – letterbox drop	<ul style="list-style-type: none"> ● 1000 brochures were distributed to Woy Woy town centre businesses and the commuter ferry ● A copy of the brochure can be found in Appendix I
Poster – featured in businesses across Woy Woy	<ul style="list-style-type: none"> ● 400 posters were distributed to local businesses and local ferry services around Woy Woy ● A copy of the poster can be found in Appendix J

Variable-message signs	<ul style="list-style-type: none">• Three variable-message signs positioned at key locations:<ul style="list-style-type: none">○ Adjacent to the railway underpass on Woy Woy Road, Woy Woy – just before the Correa Bay Boat Ramp○ The intersection of The Boulevard and Woy Woy Road, Woy Woy○ The intersection of Ocean Beach Road and Rawson Road, Woy Woy
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Who we heard from

Let's Talk Woy Woy involved both online and face-to-face components within the consultation period.

During the consultation period **106** people attended drop-in information sessions and **1700** people visited the online webpage to obtain information. A total of **422** formal (written) submissions were made.

Demographic overview

Figure 1: Percentage of submissions received by age

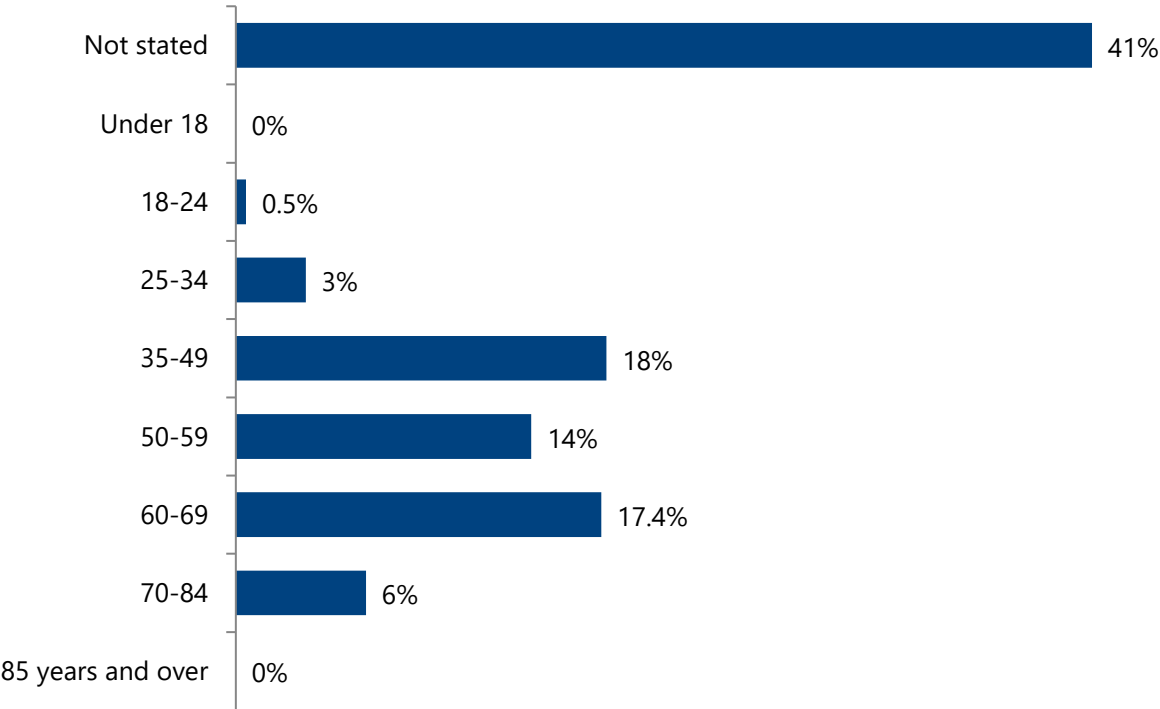


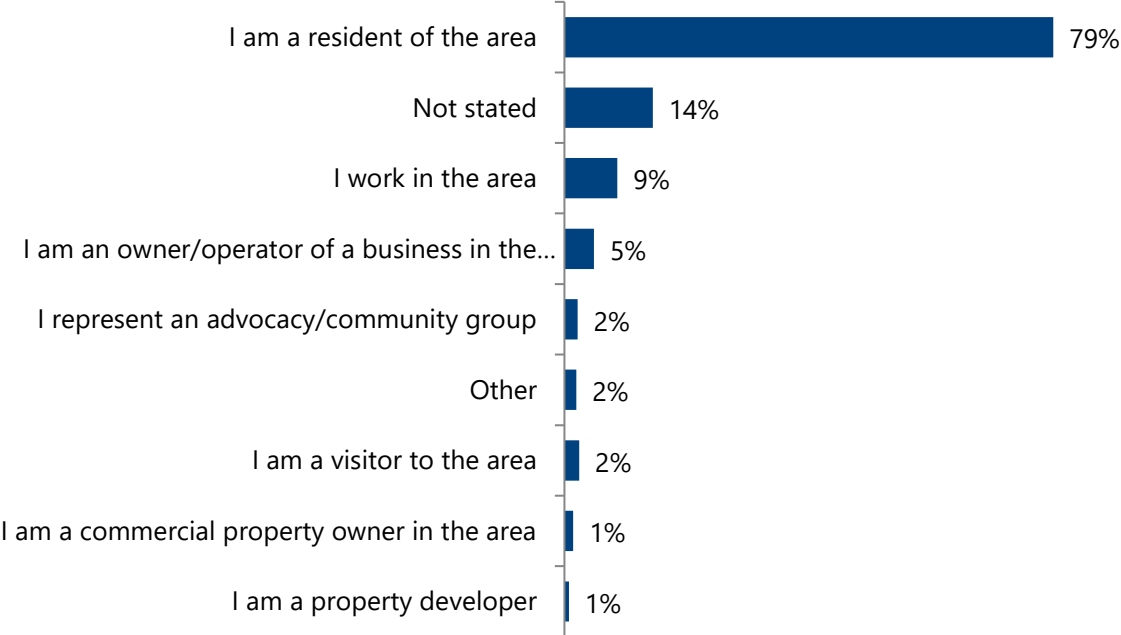
Figure 2: Number of submissions received per suburb

Suburb	Count
BENSVILLE, NSW	1
BLACKWALL, NSW	2
BOOKER BAY, NSW	4
EMPIRE BAY, NSW	2
ERINA HEIGHTS, NSW	1
ETTALONG BEACH, NSW	12
GREENPOINT, NSW	1
HARDYS BAY, NSW	1
HORSFIELD BAY, NSW	1
KARIONG, NSW	1
KILLCARE, NSW	5
KINCUMBER, NSW	1
KOOLEWONG, NSW	5
PEARL BEACH, NSW	1
PHEGANS BAY, NSW	16
POINT CLARE, NSW	3
POINT FREDERICK, NSW	1
SARATOGA, NSW	1
TASCOTT, NSW	1
TERRIGAL, NSW	3
UMINA, NSW	2
UMINA BEACH, NSW	28
WAMBERAL, NSW	1
WOY WOY BAY, NSW	14
WOY WOY, NSW	273
Suburb not stated	41
Total	422

Figure 3: Percentage of submissions by interest in Woy Woy

Respondents: 420

Note: Respondents were able to select more than one response, so the total will be more than 100%.



What we heard

We sought community feedback on Let's Talk Woy Woy between 28 October and 2 December.

294 stakeholders made **422** formal (written) submissions and comments during this time. These were provided as online submissions through yourvoiceourcoast.com, comments via the interactive map and hand-written submission forms provided at the drop-in information sessions (both held on 21 November 2019).

From the **422** submissions, a total of **61** were related to the Woy Woy Wharf Redevelopment. The remaining **361** submissions related to feedback about the other projects in Woy Woy and Woy Woy Bay.

Many submissions contained multiple issues or comments. We have grouped these comments into themes and provided responses to key issues raised in this report.

Due to the large volume and variety of content contained within the submissions, we are not able to include and respond to every comment in this report however they have all been considered or forwarded to the relevant Council section if related to other projects and matters.

Key themes

Figure 4 – Key themes identified in submissions

Respondents: 420

Note: All submissions were open-ended responses and have been coded into themes. As each response may contain multiple themes, the total exceeds 100%.

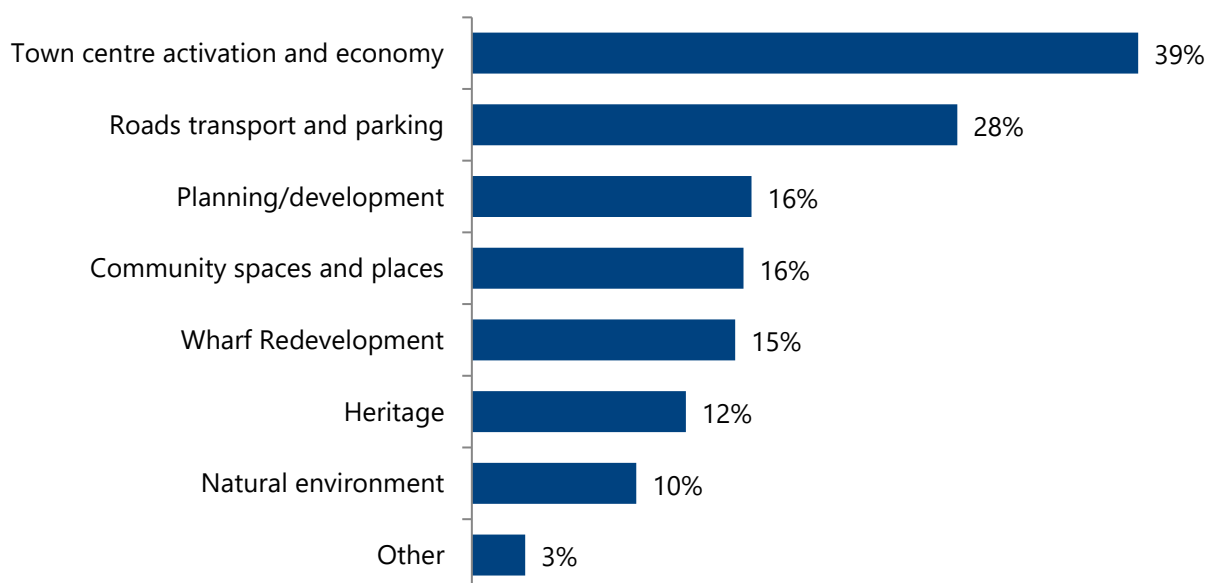


Figure 5 – Sub-themes identified from the theme ‘town centre activation and economy’.

Respondents: 162

Note: All submissions were open-ended responses and have been coded into themes. As each response may contain multiple themes, the total exceeds 100%.

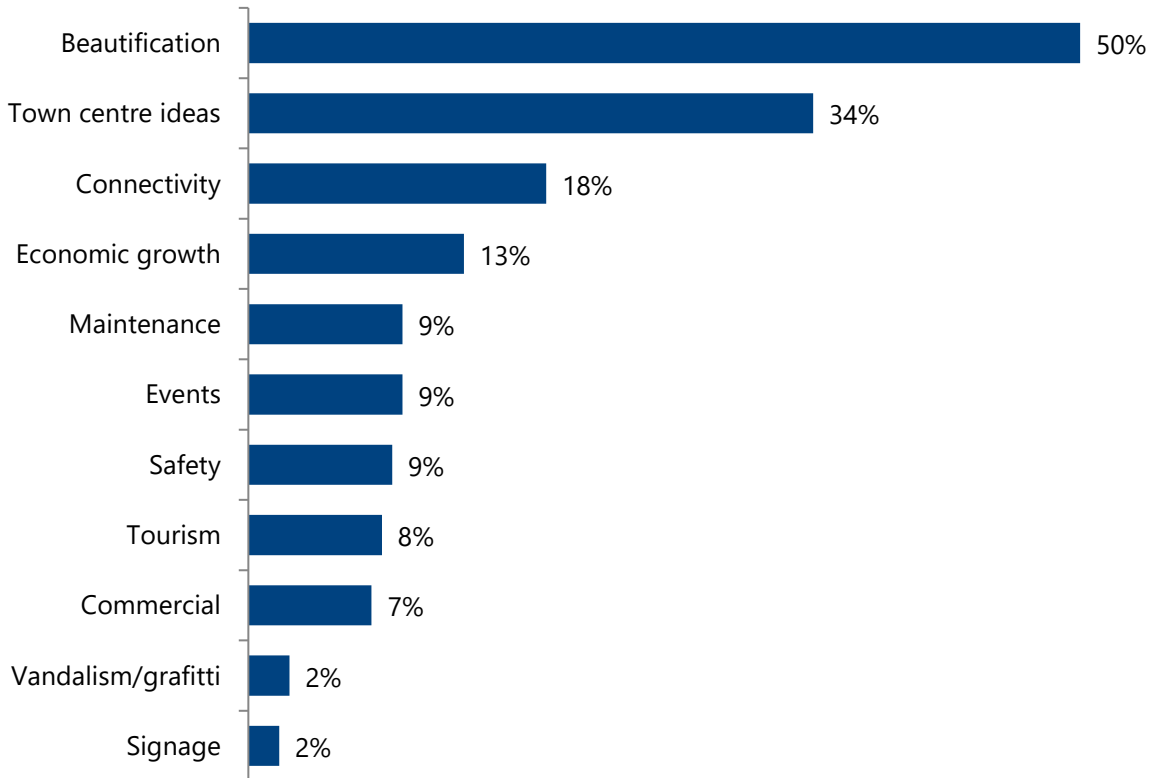


Figure 6 – Sub-themes identified from the theme ‘roads, transport and parking’.

Respondents: 118

Note: All submissions were open-ended responses and have been coded into themes. As each response may contain multiple themes, the total exceeds 100%.

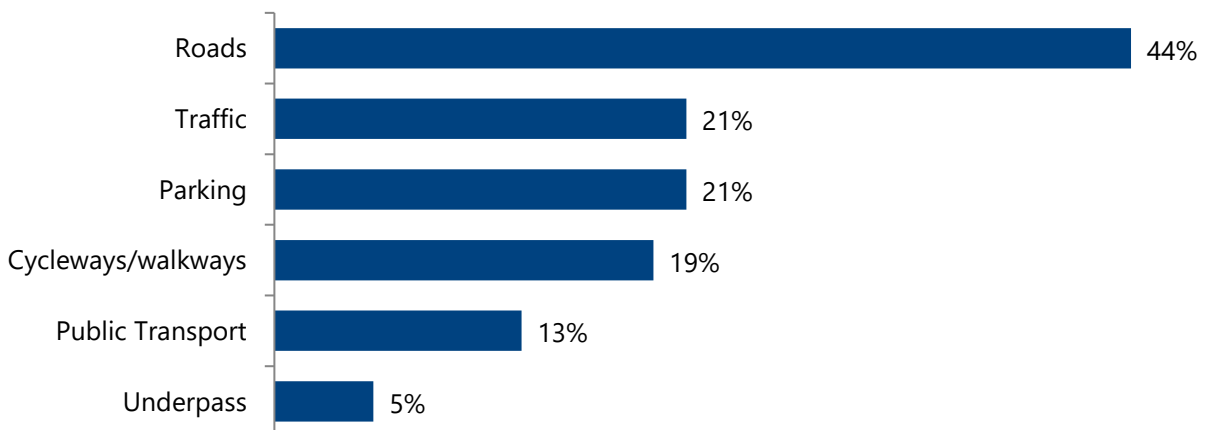


Figure 7 – Sub-themes identified from the theme ‘planning/development’.

Respondents: 68

Note: All submissions were open-ended responses and have been coded into themes. As each response may contain multiple themes, the total exceeds 100%.

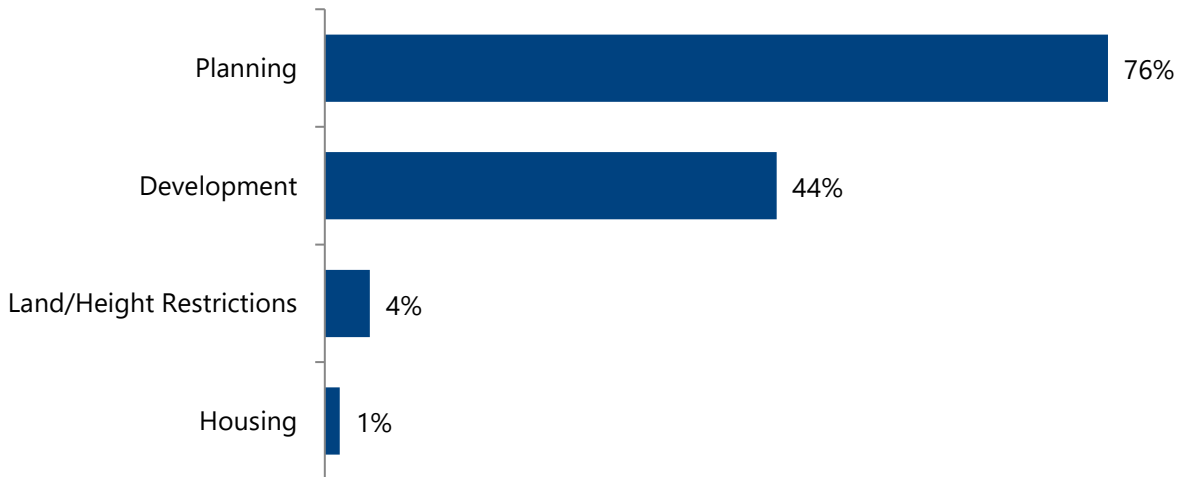


Figure 8 – Sub-themes identified from the theme ‘community spaces and places’.

Respondents: 66

Note: All submissions were open-ended responses and have been coded into themes. As each response may contain multiple themes, the total exceeds 100%.

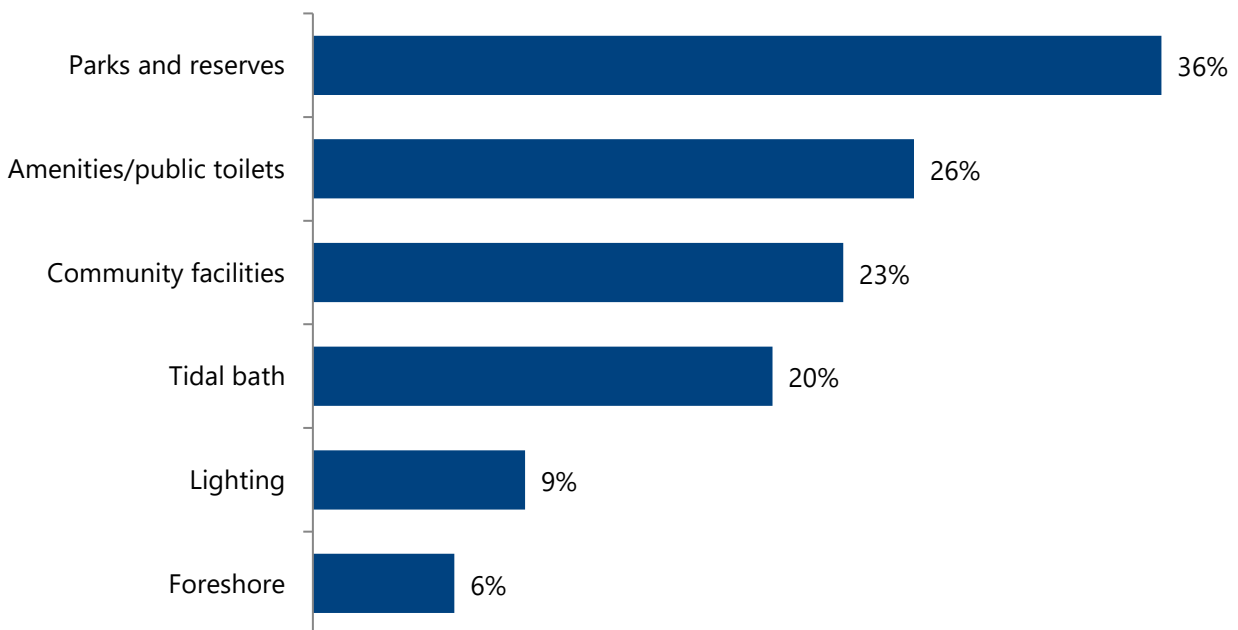


Figure 9 – Sub-themes identified from the theme ‘wharf redevelopment’.

Respondents: 64

Note: All submissions were open-ended responses and have been coded into themes. As each response may contain multiple themes, the total exceeds 100%.

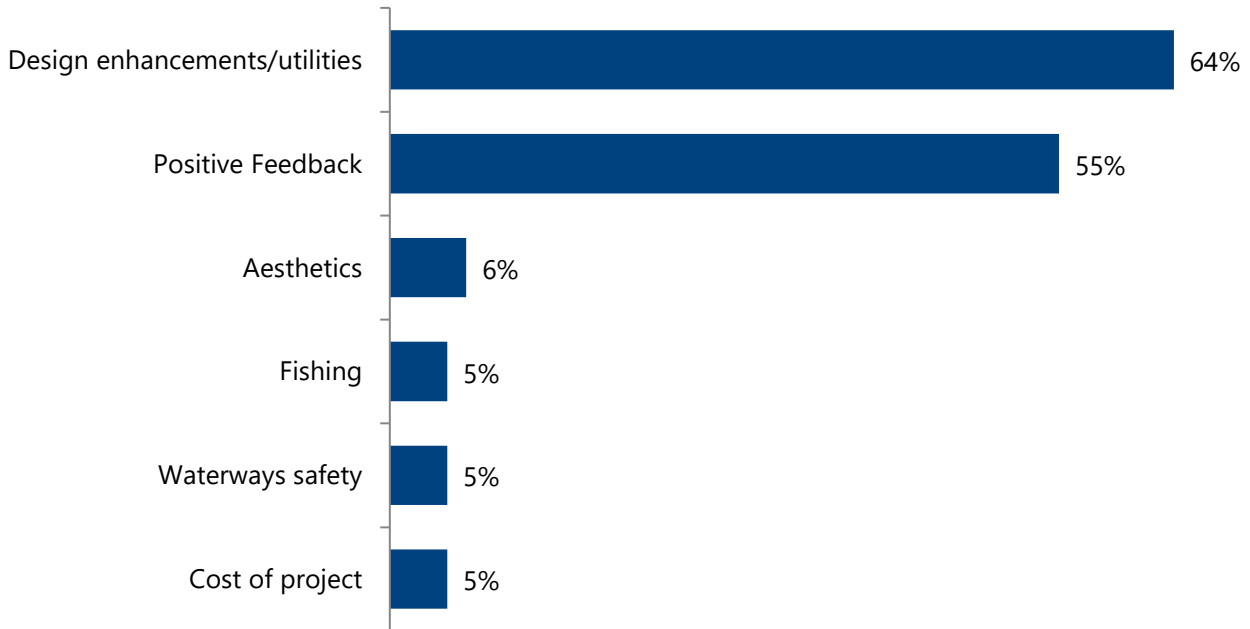


Figure 10 – Sub-themes identified from the theme ‘heritage’.

Respondents: 52

Note: All submissions were open-ended responses and have been coded into themes. As each response may contain multiple themes, the total exceeds 100%.

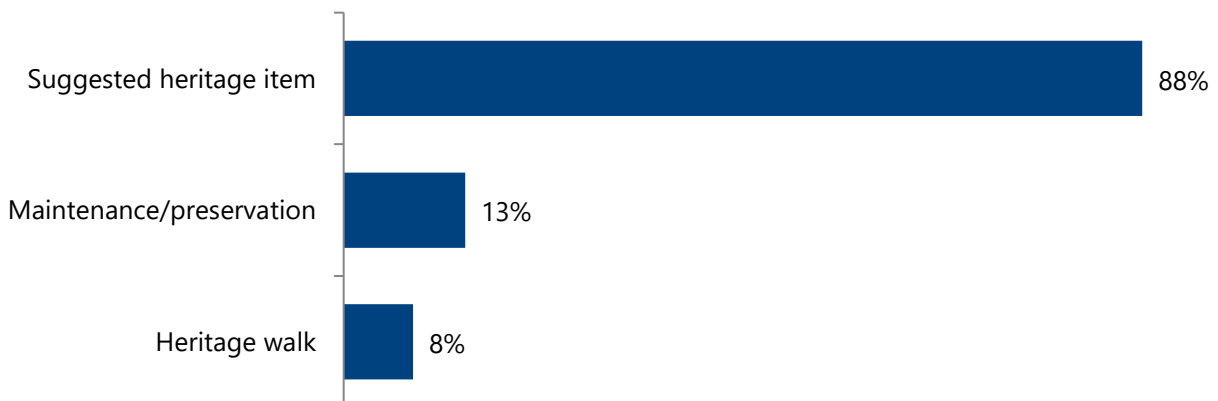
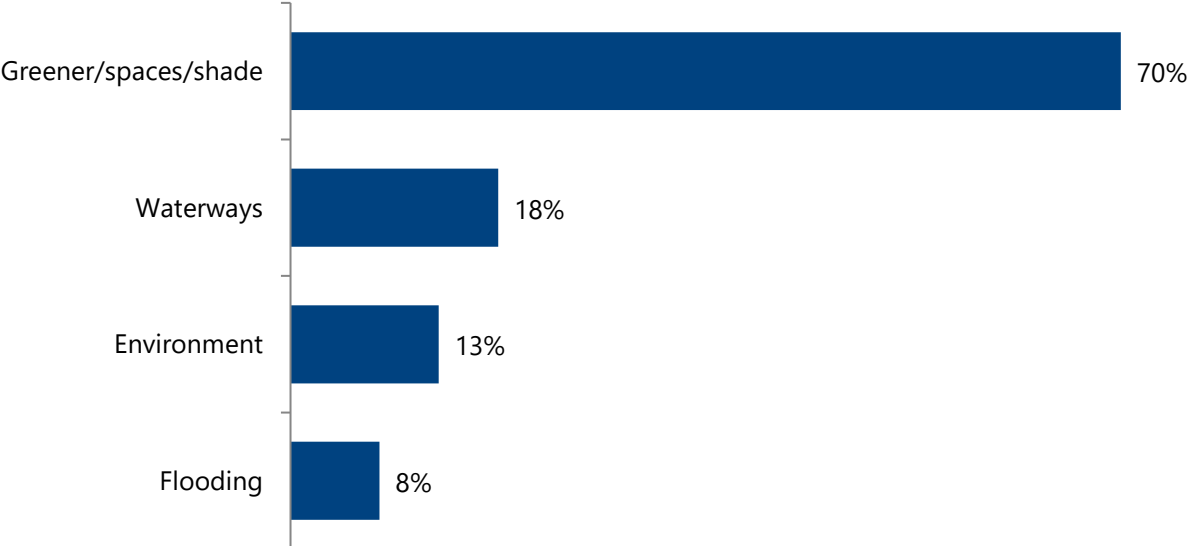


Figure 11 – Sub-themes identified from the theme ‘natural environment’.

Respondents: 40

Note: All submissions were open-ended responses and have been coded into themes. As each response may contain multiple themes, the total exceeds 100%.



Key issues and our response

Wharf Redevelopment

Theme	Key issues raised	Response
Design enhancement	<ul style="list-style-type: none"> Concern (from several respondents) that the pilings are on the outside of pontoon which limits boat parking and makes boarding boats more dangerous. Suggestion to move the pilings to the inside. Suggestion for the old timbers to be reused in some of the design, or in an art installation in the area. Suggestion to include a safety lifebuoy stand within the design. Suggestion to provide access from the wharf to the northern end of the station (which would require new access from TfNSW into the station) 	<p>New pilings: The concern surrounding the pilings being on the outside of the pontoon has been addressed and an appropriate distance has been adopted.</p> <p>Reusing old timbers: The existing timber piles will be able to be reused by the local community, and arrangements for this are already in place between the construction Project Manager and particular members of the local community who have already shown an interest.</p> <p>Safety lifebuoy: Council will consider placement of a safety lifebuoy on the wharf.</p> <p>Access from the wharf to the northern end of the station: This matter would require a separate discussion between the community, Council and Transport NSW.</p>
Power, water and sewer	<ul style="list-style-type: none"> Concern over access to power at new wharf – how will Council power Australia Day festivities? Where does the underground power pop out? What will the water and sewer access be at the wharf? Have you considered a water supply to the wharf? 	<p>Power at wharf and for events: The existing two mains switch boards at the wharf will be replaced with new, standalone mains switch boards constructed from stainless steel. They will be located in similar position. Council will have new locks and there will be greater regulation on access to the power, however</p>

	<ul style="list-style-type: none"> • Suggestion to consider a suitable sullage pump that can be used by commercial and recreational vessels. • Will the solar lighting have battery or mains backup? Will the lights be on all night with light sensor? 	<p>the community will still have access to the power for special events.</p> <p>Underground power: Cabling will run to the side of existing poles similarly done in other areas. There will be a above ground junction box (green pillar typically located in residential areas) to service the Fish Co Op</p> <p>Water and sewer: water and sewer is not required on the new wharf.</p> <p>Sullage pump: Regarding the suggestion for a sullage pump for commercial and recreational vessels – the wharf won't be a vessel servicing facility, as it would require substantial work would to connect the sullage pump out of Council's sewer mains.</p> <p>Solar lighting: Solar lighting will be available on the pontoon wharf, ferry passenger shelter waiting area and roofed gangway. This solar lighting will have enough charge for each night. Strictly solar lighting will be provided to the new infrastructure and there will be no mains supply for lighting.</p>
Fishing	<ul style="list-style-type: none"> • Suggestion to incorporate a designated fishing platform or extend the wharf towards the railway and Gosford to allow fishermen to fish, and not disturb the ferry passengers or be in the way of other boats. • Can there be signage on the remainder of the wharf saying that fishing on the wharf is not permitted? • Will fishing with a rod or handline still be legal at the new wharf? Or will I be told to move on, or get fined? 	<p>Fishing platform: The new wharf will not have a designated fishing platform as it is strictly for vessels and passenger ferry services. However, there is a designated fishing platform on the boardwalk located at the corner of The Boulevard and Brisbane Water Drive.</p> <p>No fishing sign: A 'No Fishing' sign will be implemented on the commercial and new public wharf.</p>

		<p>Fishing at the new wharf: Fishing in any format is strictly not permitted on the new wharf. Council's rangers patrol the area regularly and will issue warnings or fines at their discretion</p>
Waterways safety / use of waterways	<ul style="list-style-type: none"> • Can there be better enforcement of boat speeds in the waterway? • Will there be any changes to the existing channel depth or width as a result of the redesign? • Will there be more space to accommodate more smaller craft to moor temporarily, and will there be signage to enforce that temporary/short term mooring? • Can there be additional mooring facilities on Brisbane Water? • Concern regarding jet skis – boat ramp doesn't help with reducing jet skis. • Suggestion to have the barges moved – concern that they are an eyesore as you enter Woy Woy. 	<p>Mooring facilities, speed boats and jet skis: Please raise these matters with Roads and Maritime Services (RMS).</p> <p>Channel depth: The new floating wharf is replacing the existing timber wharf with similar dimensions and accommodating vessels that were there previously – as such, there will be no changes to the channel depth, or widening of the channel.</p> <p>Temporary mooring: Council is proposing/investigating to implement temporary/short term mooring, however at this stage these facilities are not there. As such, Council's rangers will patrol the area regularly and will issue warnings or fines at their discretion.</p> <p>Moving the barges: This is outside the scope of work. However, the commercial wharf exists for the purposes to provide services for those barges or related commercial vessels.</p>
Use of wharf	<ul style="list-style-type: none"> • Suggestion to increase daily ferry services from Saratoga. • Suggestion to consider greater recreational use of the commercial wharf on weekends. • Suggestion for ranger patrol for the commercial wharf. 	<p>Increase ferry service: This matter should be raised separately with the ferry service operator or NSW Transport</p> <p>Recreational use of commercial wharf on weekends: The wharf will strictly be used for commercial purposes only, seven days a week and 'No Fishing' signs will be installed.</p>

		Ranger patrol: Council's rangers patrol the area regularly. Council's rangers will issue warnings or fines at their discretion
Cost of project	<ul style="list-style-type: none"> Concerns with the cost of the wharf redevelopment. 	Council has planned to deliver a cost-effective wharf replacement within the set budget.
Smart benches	<ul style="list-style-type: none"> Could you provide a power-point for the less able to charge the battery for their personal mobility devices? Concern that the smart benches with mobile phone charging capability will be vandalised. Concern that commuters will not spend enough time at the wharf to worry about charging their devices 	<p>Power points: Power points will not be provided, however the benches will have USB plugins for charging of devices.</p> <p>Vandalism of smart benches: This is a valid concern also shared by Council – we will consider appropriate action should it become a problem.</p> <p>Use of USB smart benches: It will be up to the individuals as to where they choose to charge their devices, however the smart benches provide them with a convenient option of charging.</p>
Other	<ul style="list-style-type: none"> What is the process for grant funding secured for Woy Woy wharf? 	<p>Council submitted a detailed proposal to the state government for funding highlighting overall community benefits. This consists of a business case consisting of elements including:</p> <ul style="list-style-type: none"> Rationale for investment Strategic alignment Options considered Information on the proposal Cost benefit analysis Proposed funding arrangement Program and milestones

		The state government reviewed the proposal and provided conditional acceptance with the associated agreed funding.
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Planning/ development

Theme	Key issues raised	Response
Land / height restrictions	<ul style="list-style-type: none"> • There is mixed opinion about the height restrictions in Woy Woy: <ul style="list-style-type: none"> ○ Some want to retain existing building heights and make better use of the land ○ Some feel that an eight-storey height limit may be high enough for development to occur within the area ○ Some want to keep the building height away from the foreshore and have height near the town centre. ○ Some don't want any development occurring that is higher than two-stories, due to overshadowing and a loss of privacy ○ Some are completely against any high-density buildings in the town centre • Suggestion to reassess height restrictions for the town centre • Concern about acid sulphate soils, in relation height of buildings. At 700mm below ground you start hitting acid sulphate soils. Because of this, parking needs to be substantially above ground. As a result, the six-storey height limit is not enough. 	<p>The issues raised will be considered by staff preparing the Woy Woy Town Centre Strategy. They will look at all issues surrounding development and development controls within the town centre and use this to inform the strategy as it moves forward.</p> <p>Further consultation will be undertaken during the preparation of the strategy to allow for further community input.</p>
Planning	<ul style="list-style-type: none"> • Concern over Woy Woy becoming overdeveloped, old buildings being knocked down, and losing its village charm and appeal. • Concerns regarding environmental requirements for commercial developments, and apartments. They need to be improved. 	<p>The issues raised will be considered by staff preparing the Woy Woy Town Centre Strategy. They will look at all issues surrounding development and development</p>

	<ul style="list-style-type: none"> • Suggestion to make trees compulsory as part of planning and development. This could be implemented by Council requiring a bond to ensure they are planted and survive. • Suggestion regarding Council's regulations relating to carports: allow people to protect their cars in these days of worsening storms. The rule of a carport within x metres of the street doesn't make sense unless it can be explained what it is preventing. We spent more on paying the excess for our cars than a carport would have cost. • Suggestion for high-rise buildings to be planned for near the train station. • Suggestion to put a time limit for redevelopment on derelict buildings. • Suggestion to make it mandatory for a water-tank at the side of residential unit developments. • Suggestion to not only find and preserve heritage items in Woy Woy, but to find new uses for them and weave them into future development. Development should not mean simply sweeping away everything old. • Suggestion to heritage list the entire town centre and build only on the periferie of the town centre to keep the quirky original Woy Woy atmosphere. 	<p>controls within the town centre and use this to inform the strategy as it moves forward.</p> <p>Additionally, Council staff will work with the owners of vacant buildings to better understand the reasons the buildings are not being used or redeveloped.</p> <p>Further consultation will be undertaken during the preparation of the strategy to allow for further community input.</p> <p>Matters relating to side setbacks, water tanks, street trees etc will be passed on to the team currently preparing Council's planning controls.</p>
Development	<ul style="list-style-type: none"> • Several suggestions were received around the development of Woy Woy including: <ul style="list-style-type: none"> ○ the redevelopment of Deepwater Plaza, and its car park, so it is accessible and more user-friendly ○ that the development of units is to be slowed down ○ the redevelopment of Woy Woy train station and its surrounds ○ rebuilding the Woy Woy Bay commuter wharf for use by the peninsula residents ○ the development of a hotel in Woy Woy to attract visitors. • When will Council have completed development plan specifically for the retail district in Woy Woy? 	<p>Council is currently preparing a Town Centre Strategy for Woy Woy. The issues raised will be considered by staff preparing this strategy. They will look at all issues surrounding development and development controls within the town centre and use this to inform the strategy as it moves forward.</p> <p>As part of the background work for the town centre strategy, Council is currently undertaking traffic and economic investigations. Once these studies have been finalised they will be used to inform the strategy</p>

	<ul style="list-style-type: none"> • Suggestion regarding redevelopment of leases – put a clause in leases that state dwellings can only be vacant for x amount of time. • Concern regarding the large development at Farnell Road. It is 35 units, and three-storeys, which is not in character with the area. Additional concern that the traffic study was done by developer and does not consider traffic holistically for Peninsula. The development resulted in the loss of 43 mature trees and also overshadows neighbours and increased traffic impacts. • There is concern around development applications: <ul style="list-style-type: none"> ○ Concern that Council is approving non-complying DAs, and DAs which exceed the planning controls in Woy Woy. The controls were prepared in consultation with the community and should be adhered to. ○ Concern Council is not listening to the community regarding DAs. ○ Concern that some DAs for units being approved result in an increase of impervious surfaces, increasing heat and runoff. ○ Concern around development being approved too close to rear boundaries, resulting in loss of trees and character, and no room for landscaping once the development is completed. ○ Suggestion to have the planting of more trees to be provided as part of a DA. 	<p>which is targeted for completion in the first half of 2021.</p> <p>Issues relating to property leases are generally not a matter under Council control. However, Council will work with property owners as part of the Woy Woy Town Centre Strategy to better understand vacancy rates and try to identify actions that can be undertaken by Council to assist with town centre revitalisation.</p> <p>All issues raised concerning development applications will be forwarded to Council's Development Assessment Team for their consideration.</p> <p>Further consultation will be undertaken during the preparation of the strategy to allow for further community input.</p>
Housing	<ul style="list-style-type: none"> • There are some mixed opinions regarding housing in Woy Woy: <ul style="list-style-type: none"> ○ Some feel concerned that there is a concentration of social housing in Woy Woy and any more will cause serious parking issues. ○ Some feel concerned that there is a lack of affordable housing in Woy Woy, and a lack of public notifications about affordable housing in Woy Woy. ○ Some feel that there should be no more social housing erected in Woy Woy, as there is no work currently in the area for people who already live there 	<p>Council is currently preparing a Town Centre Strategy for Woy Woy. The issues raised will be considered by staff preparing this strategy, who will look at all issues surrounding housing and housing types within the town centre and use this to inform the strategy as it moves forward.</p> <p>Further consultation will be undertaken during the preparation of the strategy to allow for further community input.</p>

	<ul style="list-style-type: none"> ○ Some expressed concern around the locations of boarding houses – they should not be located near children, schools or fast-food outlets. 	
Climate change	<ul style="list-style-type: none"> • Concern that any units being approved will result in an increase of impervious surfaces, and increase heat and runoff, creating drainage and flooding issues, which is not sustainable and is working against climate change. • Concern around flooding in Woy Woy, and Council’s strategy to minimise the impact of climate change, especially rising sea level and increased storm intensity. Suggestion that Council should include policies to limit the intensity of new development in flood-prone areas and measures to protect existing development in such areas from flood impacts. 	<p>Council is currently undertaking work regarding climate change. This work will be considered during the preparation of the Woy Woy Town Centre Strategy.</p> <p>Further consultation will be undertaken during the preparation of the strategy to allow for further community input.</p>

Natural environment

Theme	Key issues raised	Response
Greener spaces / shade	<ul style="list-style-type: none"> • Suggestion to incorporate greenery (landscaping, trees, plants and flower boxes) on all streets in the town centre, to mitigate large amounts of concrete in Woy Woy, make it cooler, and a more attractive place to visit. • Suggestion to create shaded areas throughout all of Woy Woy • Suggestion to remove the dead trees located at Woy Woy oval and its surrounding area • Suggestion to prune the trees on Brick Wharf Road opposite the war memorial • Suggestion for a community garden, or the incorporation of vertical gardens into spaces in the town centre • Suggestion to better maintain Woy Woy Memorial Park and Woy Woy oval. 	<p>Council will be working to further incorporate strategic landscaping works within Woy Woy.</p> <p>New landscaping improvement works have now been implemented in the following locations:</p> <ul style="list-style-type: none"> • Corner of The Boulevarde and Brisbane Water Road • Corner of The Boulevarde and Chambers Place • Corner of Railway Street and Blackwall Road • Corner of Victoria Road and Blackwall Road <p>Investigations are underway to ascertain locations for large feature flower planters, garden bed enhancement works and regular maintenance operations. We will also be looking to engage a</p>

		<p>landscaping contractor to further maintain key open spaces and many other new (and existing) feature plantings within the town centre.</p> <p>Continual investigations will be undertaken to identify tree pruning, dead tree removal, and more shaded places and spaces.</p>
<p>Flooding</p>	<ul style="list-style-type: none"> Concerns over flooding and drainage issues in Woy Woy. Concern regarding drainage on Woy Woy Road – there is no stormwater drainage, and the stormwater runs down Pier Street and into the waterway, washing away Pier Street in the process. Concern regarding the open channel drain at the rear of the property 2 Regina Close, Woy Woy. The rain doesn't drain correctly and overflows. Additionally frogs live within the drain. 	<p>This feedback has been passed onto our floodplain management team.</p> <p>A Floodplain Risk Management Study and Plan for Woy Woy Peninsula including Kahibah Creek catchment is currently in development. As part of this study and plan, Council will be reaching out to all impacted residents to gain a more thorough understanding of the flooding issues in the area. Residents should expect to hear from Council on this matter towards the end of this year.</p>
<p>Waterways</p>	<ul style="list-style-type: none"> Concern on safety, amenity and cleanliness of waterway if the channel is not properly dredged Concern about oxygen levels in waterway, causing seaweed to overgrow. 	<p>These concerns have been passed onto our waterways team to review against any future projects occurring in the waterways in Woy Woy.</p> <p>As indicated in the waterways report card, Brisbane Water is a relatively clean estuary with generally excellent water quality. The estuary experiences semi-diurnal tides with two highs and two lows per day and is extremely well flushed. This high flushing rate results in a rapid dilution of catchment derived pollutants which is the main contributing factor to the water quality in Brisbane Water.</p> <p>Maintaining and improving the health and vitality of Brisbane Water is a key objective of current and future</p>

		<p>plans guiding the long-term management of the estuary. This underpins not only the ecological integrity but also the cleanliness and safety. Improving water quality is a key aspect of this and is achieved primarily through catchment remediation works which include improving (and where possible expanding) the extent of wetland, riparian and foreshore vegetation and improving the quantity and quality of inflows from the stormwater network.</p> <p>The entrance of Brisbane Water is characterised by a series of highly dynamic shoals which are shaped by tidal processes and ocean waves. Recent investigations have revealed the shoals tend to move slowly in a southerly direction causing a narrowing of the navigation channel between Little Box Head and Ettalong. As a result, periodic maintenance dredging is undertaken predominantly to restore channel width and improve navigability and safety. The maintenance dredging has no discernible impact on ebb and flood tide flows and there are no secondary objectives or benefits relating to improving the cleanliness of the waterway.</p> <p>Brisbane Water has extensive seagrass meadows indicating that habitat quality is relatively high across the estuary. Fundamentally, the depth at which seagrass can grow in an estuary provides an indication of how clear the water is – the deeper the seagrass can grow, the clearer the water and the better the quality of habitat. Seagrass has an integral role in the estuarine ecosystem providing critical habitat for a variety of aquatic organisms including commercially</p>
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		<p>and recreationally important fish, crabs and prawns. Seagrasses contribute a significant amount of organic matter to the food chain and remove nutrients from the water. They also have a baffling effect on water currents, causing them to drop sediment loads thus maintaining water quality.</p>
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Roads, transport and parking

Theme	Key issues raised	Response
Underpass / overpass	<ul style="list-style-type: none"> Concern that the plans for the railway underpass/overpass has been dropped. Please provide an update on this. 	<p>Council acknowledges the need to carry out improvements to the Rawson Road Level Crossing and had previously developed the Rawson Road Level Crossing Replacement project. The project received considerable grant funding from the NSW State Government with a number of associated projects, such as the pedestrian underpass at Rawson Road, constructed. However due to impacts on the state rail network, a re-design of major components of the project were required, which resulted in a funding shortfall and the project did not proceed to completion.</p> <p>The project is a significant infrastructure upgrade that is beyond Council's financial resources and therefore relies on grant funding from either the state or federal government to undertake this type of infrastructure improvement. Council is advocating on behalf of the community for the state and/or federal government to provide funding and deliver this important project.</p>

<p>Roads</p>	<ul style="list-style-type: none"> • The following is feedback and suggestions around Bulls Hill on Woy Woy Road: <ul style="list-style-type: none"> ○ Feedback regarding the hairpin bend is dangerous for vehicles, especially in wet weather. Suggestion to build a southbound passing lane on Woy Woy Road ○ Suggestion for a railway underpass at the foot of Bulls Hill, at the hairpin bend ○ Suggestion for a railway overpass at the foot of Bulls Hill, at the hairpin bend (so the train line does not need to get involved) ○ Feedback that there is zero infrastructure in place for pedestrians around this area. Suggestion for a suitable footpath so that residents of the area can walk in safety, without fear of being hit by vehicles. • The following is feedback regarding The Boulevarde: <ul style="list-style-type: none"> ○ Multiple suggestions to close the road off and make it pedestrian access only ○ Suggestion to not close this road off as the wharf area is a popular spot, and it needs to allow for drop-off for those who are less abled. Additionally, both Fisherman’s Wharf and the commercial wharf need access during business hours for deliveries ○ Suggestion for one-way traffic, with herringbone/angled parking (which would increase parking opportunities) ○ Suggestion for a set of traffic lights to get onto Brisbane Water Drive from The Boulevarde, as it is difficult to do so during peak hours ○ Suggestion to move the pedestrian crossing closer to the wharf as it causes a build up of traffic for those turning into the road from Brisbane Water Drive. • Multiple suggestions to allow right turn out of Blackwall Road onto Brisbane Water Drive. Additional suggestion to move the pedestrian crossing on Blackwall Road. 	<p>As part of the investigation and consideration for the overall Rawson Road level crossing replacement project, consideration would be given to turning movements, pedestrian safety, underpass/overpass options.</p> <p>One of the background studies which is currently being prepared to inform the Woy Woy Town Centre Strategy is a Traffic, Transport and Mobility Study. This work will investigate a number of ideas raised by the community regarding full or partial road closures (including The Boulevarde), changes to intersections, and parking, to determine impacts on the overall traffic flow within the centre and if the ideas are viable.</p> <p>In relation to line marking, weeds, pavement condition, Council’s maintenance staff routinely inspect the Woy Woy area to ensure the road environment is satisfactory and fit-for-purpose. Any defects identified will be repaired or listed for future maintenance attention based on a priority risk basis.</p>
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- Multiple suggestions to refresh all line-marking, trim the trees obscuring signage, and add in raised pavement markets at the Rawson Road and Railway Road intersection. Please provide an update on any future plans at this intersection (e.g. adjusting line-marking, traffic lights etc), and local resident is concerned with the number of accidents.
- Suggestion to cut back trees at the intersection of Allfield Road and Edward Street (at the bend in the road, just near the high school) as visibility is poor, and vehicles speed along this road.
- Suggestion to better maintain the untidy median strips and verges throughout Woy Woy.
- Suggestion to fix the uneven road, and inconsistent tar on Pateman Road
- Suggestion to create a laneway on the land located next to the Link and Pin café to better connect the train station to the town centre.
- Suggestion for the access road into the carpark off Brick Wharf Road to be fixed up as it is in very poor condition and a danger to cars.
- Feedback regarding Regina Close and Victoria Road: the roads are too narrow for two cars to pass if cars are parked on both sides of the road. Additionally, Regina Close is used for commuter park, which means that residents can't park on the road.
- Feedback regarding the kiss and ride section near the train station – it is not accessible
- Feedback regarding Farnell Road, Woy Woy. Previous road works were undertaken, however during this time a vehicle was parked in the way, so the work was completed around the vehicle, however no one has come back to fix up where the vehicle was parked.
- Feedback regarding Orange Grove Road, Booker Bay (near 512/514): There is no space for bins to be placed on the kerb. Resident has reported regular bin damage as the cars hit the bins as they are on the edge of the road.

Pot holes	<ul style="list-style-type: none"> • Pot holes were identified at the following locations, and suggested to be fixed: <ul style="list-style-type: none"> ○ The carpark off Brick Wharf Road ○ Victoria Road ○ The Austin Butler Oval carpark 	<p>Council crews routinely inspect the Woy Woy area to ensure the road environment is satisfactory and fit-for-purpose. Any defects, including potholes, identified will be repaired or listed for future maintenance attention based on a priority risk basis.</p> <p>For any future pot holes, please report via the following link:</p> <p>www.centralcoast.nsw.gov.au/customerportal</p> <p>Lodging it this way ensures it is registered in Council's system and will provide you with a reference number (which you'll be able to track if necessary.)</p>
Kerb and guttering	<ul style="list-style-type: none"> • The following locations were suggested for kerbing and guttering: <ul style="list-style-type: none"> ○ All of Woy Woy ○ Olive Avenue as a narrow shared-zone, without the need to remove trees ○ Along Railway Street, and lay bitumen for safer driving. ○ Pateman Road 	<p>Generally, kerb and gutter is provided as part of a road reconstruction project, which also includes drainage improvements, new road pavement and often footpath.</p> <p>Requests for infrastructure, including kerb and gutter, are listed for consideration of funding through Council's Capital Works Program. All works are prioritised against technical criteria which results in a ranking of projects. As funding is limited, budget allocations are made to projects with the highest ranking.</p> <p>Council's yearly Road and Drainage Capital Works projects can be viewed on an interactive map by visiting:</p> <p>www.centralcoast.nsw.gov.au/roadanddrainageprojects</p>

<p>Road signage</p>	<ul style="list-style-type: none"> • Suggested locations for speed signs include: <ul style="list-style-type: none"> ○ Gallipoli Avenue, either side of Trafalgar Avenue ○ Trafalgar Avenue after the Burke Road roundabout ○ Intersection at Allfield Road and Edward Street ○ The Esplanade (between Ocean Beach surf club and Umina Beach surf club) • Suggested location for a 'quiet street' sign on Terry Avenue. • Suggestion for a 'Keep Clear' sign to be painted on the road at the intersection of Railway Street and Rawson Road- the crossing is often delayed and vehicles queue up across this road • Suggestion for a replacement sign (it is missing) on the eastern side of the Lions Park boat ramp 	<p>Council's Traffic Team are investigating these matters. Once the investigation is complete, any action found warranted to improve safety will be implemented.</p>
<p>Cycleways / walkways</p>	<ul style="list-style-type: none"> • Suggestion for a more cohesive network of pathways throughout Woy Woy – specifically the town centre. Walkability and connections on the town centre need to be improved. • Suggestion to widen all footpaths in Woy Woy to be more inclusive and enable walking with a pram, kids on scooters, or access for a mobility scooter. • Suggestion to call footpaths in Woy Woy 'The Woy Walk' • Suggestion for a safe pedestrian passage (footpath and crossing) from Culgoa Road to Horsefield Road. Concern regarding this area as children are dropped off by the bus on Culgoa Road and it is dangerous for them to get over to Horsefield Road, as what is there is too narrow. • Suggestion to clean the footpaths along the waterfront • Suggestion for the following footpaths: <ul style="list-style-type: none"> ○ Footpaths to be constructed near all schools in Woy Woy for kids to ride to school on scooters and people on mobility scooters 	<p>Council has recently adopted its first Central Coast Bike Plan and Central Coast Pedestrian Access and Mobility Plan (PAMP), developed with the aim to expand and improve the region's network of pathways. The Bike Plan and PAMP outlined the future of footpaths, bike paths and shared pathways across the Central Coast for the next 10 years.</p> <p>Residents may wish to view these documents which also include projects by visiting:</p> <p>www.centralcoast.nsw.gov.au/council/forms-and-publications/strategies-and-plans</p> <p>Additionally, Council's Traffic Team work closely with schools to identify and improve pedestrian access and safety in the vicinity of schools.</p>

	<ul style="list-style-type: none"> ○ A footpath into Correa Bay boat ramp. Residents living in the nursing home opposite the boat ramp, and other local aged or less able-bodied people cannot access the boat ramp as there is no proper path. ○ A footpath to cross the road when you exit Deep Water Plaza ○ A footpath around the Bulls Hill area on Woy Woy Road ○ A footpath in Deep Water plaza carpark ● Suggestion for changes to existing footpaths: <ul style="list-style-type: none"> ○ Blackwall Road, near Peninsula Plaza – to be upgraded ○ Footpath between Ettalong and Ocean Beach – to be maintained, as it is covered in vegetation ○ Paton Street – to be widened ○ Cogra Road – to be widened ● Suggestions regarding bike paths: <ul style="list-style-type: none"> ○ Bike paths are needed around Woy Woy ○ Bike path needs to continue past McMasters Road ○ Implement a dedicated bike path in and out of Woy Woy train station 	
Pedestrian crossings	<ul style="list-style-type: none"> ● Suggested locations for pedestrian crossings include: <ul style="list-style-type: none"> ○ Veron Road across from the high school ○ Woy Woy Road ○ The intersection at Allfield Road and Edward Street ○ Brisbane Water Drive into the train station ○ Railway Street near Blackwall Road intersection and train station ● Suggestion to relocate existing raised pedestrian crossing located near the intersection of Brisbane Water Drive and The Boulevarde closer to the wharf, as it causes issues with cars turning from Brisbane Water Drive. 	<p>Council’s Traffic Team are investigating the provision of pedestrian crossings at these locations.</p> <p>The provision of a marked (zebra) pedestrian crossing must meet a warrant which is calculated on the number of pedestrians and vehicles present over several periods of time. Many local roads would not meet the warrant for the provision of a marked (zebra) pedestrian crossing.</p>
Traffic and traffic flow	<ul style="list-style-type: none"> ● Concern around traffic in Woy Woy ● Suggestion to change traffic flow in town centre 	<p>One of the background studies which is currently being prepared to inform the Woy Woy Town Centre Strategy is a Traffic, Transport and Mobility Study. This work will investigate a number of ideas raised by the</p>

	<ul style="list-style-type: none"> • Suggestion for the following areas to close off the roads and become pedestrian areas only: <ul style="list-style-type: none"> ○ The Boulevarde ○ Stretch of Blackwall Road between Oval Road and Railway Street ○ The area around Gnostic Corner • Suggestion that The Boulevarde needs to maintain traffic flow. 	<p>community regarding full or partial road closures (including The Boulevarde), changes to intersections, and parking, to determine impacts on the overall traffic flow within the centre and if the ideas are viable.</p>
<p>Parking</p>	<ul style="list-style-type: none"> • Locations identified in need of more parking include: <ul style="list-style-type: none"> ○ Woy Woy train station ○ Roads off West Street Umina (including Ocean Beach Road) ○ Umina surf life saving club – directly adjacent to the club. • Suggestion for more parking to be made available in Woy Woy – with smart sensor technology • Suggestion to redesign the commuter carpark – paint lines so that more cars can fit in. • Suggestion to ban cars from parking The Esplanade, and turn it into an esplanade. • Suggestion to upgrade the carpark behind Austin Butler Oval. • Suggestion for more accessible parking in Woy Woy. • Suggestion to introduce 45-degree parking in Blackwall Road with reduced speed. • Suggestion for 90-degree parking along Brick Wharf Road. • Concern regarding carpark at Bunnings in Umina – it is very dangerous to enter and exit. • Concern regarding parking in Umina – workers park on the surrounding streets and leave no parking for the customers as there is no time restrictions. 	<p>Council is developing the Central Coast Car Parking Study and Implementation Plan which will provide Council with a solid framework to improve the management and overall quality of parking and transport services in the region.</p> <p>A key focus area of the study includes Woy Woy.</p> <p>The study was placed on public exhibition in June 2020 to obtain community feedback. Council is currently reviewing the feedback received with the intention of reporting back to Council later this year.</p> <p>Additionally, one of the background studies which is currently being prepared to inform the Woy Woy Town Centre Strategy is a Traffic, Transport and Mobility Study. This work will investigate a range of matters relating to traffic movement and parking within the town centre.</p> <p>For more information, keep an eye on Your Voice Our Coast: yourvoiceourcoast.com/parking</p>

	<ul style="list-style-type: none"> • Concern regarding the carpark at Umina Beach surf club – on market days and surf club activities, it is not policed and resident’s driveways are blocked. • Concern regarding the loss of 63 carparking spaces outside of the sports ground where it was upgraded. • Concern regarding in lot at 57 Brick Wharf Road – issue with speeding cars using parking lot, cars parking across the driveway and an abandoned vehicle in the carpark. • Concern regarding Villa 1, 487 Ocean Beach Road. People regularly park across vehicle access crossing, especially when local markets are on. 	
Public transport	<ul style="list-style-type: none"> • Suggestion for the following public transport: <ul style="list-style-type: none"> ○ A fast ferry to Sydney ○ A bullet train from Woy Woy to Sydney ○ A tram from Woy Woy train station to Umina Beach, down Ocean Beach Road • Suggestion to look at alternative transport solutions – e.g. better buses, electric buses etc. • Suggestion to improve public transport options – better transport options could see reusing the carpark for alternate uses. • Suggestion to increase train times north and south. • Suggestion to work with Transport for NSW to activate the rail precinct. Potential outcomes could include an over-station development with the view west overlooking the water; a restaurant/bar facility and; an improved pedestrian link to the station through Woy Woy to encourage commuters to spend more time there before and after their journey. • Suggestion to lobby TfNSW for bike storage on buses and trains. • Suggestion to be able to book the Coast Connect service via the telephone for those who do not have internet access. 	<p>This feedback has been passed on to our roads team to review for consideration.</p> <p>Public transport such as trains, buses and ferries are the responsibility of Transport for NSW.</p> <p>Council has developed a Community Strategic Plan for the Central Coast Region which defines the priorities of our community and represents a considered and evidence-based roadmap for the future of the Central Coast. Extensive community consultation was undertaken in developing the Plan. It provides a clear path of action for what Council needs to prioritise and deliver to meet the needs of our growing population.</p> <p>The Plan comprises five key themes that encapsulate the voice and values of the community, with a number of focus areas and objectives that relate to public transport. Contained within the ‘Liveable’ theme is a focus on enhancing train, bus and ferry networks, as well as improving the commuter experience. Specific objectives relate to the availability of reliable public transport, improving bus and ferry frequencies and</p>

		<p>ensuring networks link with train services to minimise journey times.</p> <p>Central Coast Council alone cannot deliver the outcomes and objectives of One – Central Coast. Shared decision making and effective working partnerships with government agencies, non-government agencies, business and the community will be critical. As we implement these actions, projects and services, we will be working closely with our community and partners to bring this Plan to life.</p>
<p>Water and sewer</p>	<ul style="list-style-type: none"> • Suggestion to replace all old water mains in Woy Woy • Suggestion to create a water usage and storage plan for Woy Woy. 	<p>Council has an ongoing water mains renewal program. This program provides budget to renew reticulation water mains (non-critical) with a high incidence of failure which indicates that they are nearing the end of their service life.</p> <p>Water mains are ranked according to break history frequency not suburb locations. An additional brief assessment is performed on mains with a three-year average break history of greater than 2 (typically the top 100 segments are selected for the four year program period). This assessment is used to determine appropriate segment length based on break cause and replacement difficulty.</p> <p>Trunk mains (typically >200mm diameter) are deemed to be critical assets as the consequences of failure outweigh the cost of replacing the asset. Details determining an assets criticality are explained in Council’s Asset Management Plan (AMP).</p> <p>This program also provides budget to replace valves on critical mains where valves do not function properly</p>

		<p>as determined by routine valve inspections (part of Council's maintenance program).</p> <p>Council operates an interconnected water supply system across the Central Coast. The peninsula district which includes suburbs such as Woy Woy, Ettalong Beach, Umina and surrounds is serviced by a network of water mains which includes four water storage reservoirs. These storage reservoirs, in addition to a ground water treatment plan, provide customers on the peninsula with the required level of water reliability.</p> <p>The consideration of water security for the whole of the Central Coast region is detailed within the water resource plan known as WaterPlan 2050. The key outcomes of the plan were to further enhance the water supply system; continue to use water as efficiently as possible and developing additional future sources of water. Council is currently undertaking an update of the plan which will be known as the Integrated Water Resource Plan. This plan will investigate a series of supply and demand related options to secure the region's water supply into the future. The plan is being prepared in conjunction with the Lower Hunter Water Plan and is due for completion in mid-2021.</p>
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Community spaces and places

Theme	Key issues raised	Response
Tidal bath	<ul style="list-style-type: none"> • Suggestion to upgrade Woy Woy tidal baths netting system – review plastic netting • Suggestion to dredge the tidal baths • Suggestion to offer small recreational water craft like paddle boats, kayaks, inflatables for the tidal baths • Suggestion to make the tidal baths more inclusive, including the replacement of the toilet block • Suggestion to relocate the toilet block so that it is away from the tidal baths • Suggestion for an installation of a small beach and a rockpool play area next to the tidal baths, on the side closest to Memorial Park. • Suggestion to include a purpose area with a pontoon at both ends to allow swimmers to push off the wall • Suggestion to make the size of the tidal baths big enough for water polo events • Suggestion to provide lighting at the baths • Concern regarding sea lice at the tidal baths 	<p>Upgrade netting system: The upgrade to the Woy Woy tidal baths will include a full replacement of the net.</p> <p>Dredge the tidal baths: There is no current proposal to dredge the baths in the 20/21 budget, however we will consider your request when planning for future capital works and upgrades.</p> <p>Offer small recreational watercraft: There are currently no plans to offer small, recreational watercraft for the tidal baths.</p> <p>Make tidal baths more inclusive: At this stage there are no design plans for the tidal bath upgrades, however when investigations commence accessibility will be investigated to assess if it is feasible for the site.</p> <p>Relocate toilet block: Alternative sites have been investigated for this amenity block, however there are limited options. At this stage, there are preliminary plans to upgrade this amenity block, however this upgrade is still another 5-10 years away.</p> <p>Construct a small beach: There is no current proposal to construct a small beach or rockpool in the 20/21 budget, however we will consider your request when planning for future capital works and upgrades.</p> <p>Install pontoons: There is no current proposal to install pontoons in the 20/21 budget, however we will</p>

		<p>consider your request when planning for future capital works and upgrades.</p> <p>Increase size of tidal baths: There is no current proposal to increase the footprint of the tidal baths in the 20/21 budget, however we will consider your request when planning for future capital works and upgrades.</p> <p>Lighting: There is no current proposal to install lighting at the tidal baths in the 20/21 budget, however we will consider your request when planning for future capital works and upgrades.</p> <p>Sea lice: The term “Sea lice” is a general description of anything that causes skin irritation, itching or pain in the ocean. In Australia, the term mainly refers to the larvae form of jellyfish which fire stinging nematocyst cells on contact, however it can also include fragments of jellyfish tentacles, small species of jellyfish and/or small biting crustaceans.</p> <p>Sea lice are naturally occurring in our oceans and estuaries, particularly during the warmer summer months where they can occur locally in high numbers. The density of sea lice is often higher in estuaries, tidal baths and rock pools where there is less tidal or oceanic flushing.</p> <p>The tidal baths at Woy Woy are located in the Woy Woy channel, which can experience high numbers of sea lice during the summer as there is a slower tidal exchange rate with the ocean, creating favourable conditions for sea lice.</p>
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<p>Foreshore</p>	<ul style="list-style-type: none"> • Suggestion to encourage more use of the waterfront area – Ettalong foreshore was provided as an example to model. • Suggestion for more barbeques, seating and exercise equipment along the foreshore. • Suggestion for an interactive water feature on the waterfront. • Suggestion for dogs to be allowed off leash at the Woy Woy waterfront, from Fisherman’s Wharf to Blackwall boat ramp, and other areas of the Peninsula. • Suggestion for a skate park or scooter area on the foreshore, adjacent to Memorial Park. • Suggestion for a sandstone wall on the eastern side of the fisheries shed and return the retaining wall back to the reserve –2.1 metres high. 	<p>Teams within Council are currently investigating the best use of space for the Woy Woy foreshore area east of Memorial Park. The objective is to align this area with the beautification and functionality upgrades to Anderson Park and the wharf redevelopment.</p>
<p>Amenities/ public toilets</p>	<ul style="list-style-type: none"> • Multiple suggestions to relocate the Fisherman’s Wharf toilet block away from tidal baths. • Suggestion to refurbish the toilet block located at the tidal baths. • Suggestion to put in water tanks at public toilets, and have recycled water from the hand basin for watering the plants outside the toilet blocks. • Suggestion to build a new amenity block at the boat ramp at Blackwall Point. • Suggestion for all amenities blocks being built in Woy Woy to reflect the Changing Places inclusive model so that there is a hoist in Woy Woy. • Suggestion to upgrade all public toilets in Woy Woy, as well as the public toilets at Umina Beach shopping centre. • Suggestion for gates to be constructed to deter homeless from sleeping on north side of toilet block at the wharf. • Concern over size and height of new public toilets. 	<p>This feedback has been passed onto the relevant teams who will assess the needs and priorities and review them for consideration into next year’s operational plan.</p> <p>These suggestions and concerns will be assessed based on a needs and priorities basis, against objective criteria which results in a ranking of projects. As funding is limited, budget allocations are made to projects with the highest ranking.</p> <p>Tidal bath toilet block: Alternative sites have been investigated for this amenity block, however there are limited options. At this stage, there are preliminary plans to upgrade this amenity block, however this upgrade is still another 5-10 years away.</p>

<p>Parks and reserves</p>	<ul style="list-style-type: none"> • Multiple suggestions to upgrade the existing seating, and construct more seating around Woy Woy town centre, including round-tree seating in the town centre, parks and along the waterfront. • The following are suggestions around Memorial Park: <ul style="list-style-type: none"> ○ Multiple suggestions to upgrade the play equipment next to Memorial Park and incorporate shade sails. ○ Multiple suggestions to upgrade the tables/benches in Memorial Park. ○ Multiple suggestions for public art, art installations and town murals throughout the town centre, including a large-scale art installation in Memorial Park. • The following are suggestions around Woy Woy Oval and Austin Butler Park: <ul style="list-style-type: none"> ○ Suggestion to upgrade the front of Woy Woy Oval, including replanting. ○ Suggestion to change/update the fencing at the kiosk on the new oval precinct, as it is not attractive and there are concerns it will not attract patrons and a lease. ○ Suggestion to fix the leaking water refill station at the ground at Woy Woy Oval / Austin Butler Park. ○ Suggestion for more seating in Austin Butler Park. • The following are suggestions around Lions Park: <ul style="list-style-type: none"> ○ Suggestion to upgrade the play equipment in Lions Park. ○ Suggestion to upgrade the benches in Lions Park (located at both the western side of the boat ramp, and the area at the headland) and include a shady picnic area in both areas. ○ Suggestion to upgrade the retaining edging at Lions Park as there are concerns it is dangerous. • Suggestion to create a pathway to the Henry Kendal rock, down from the Henry Kendal memorial. Multiple suggestions for bollards to protect the memorial and rock. 	<p>Council will be working on improving the amenity of town centre parks and open spaces including Anderson Park and the Woy Woy Oval forecourt.</p> <p>We have identified Anderson Park as one of the key gateways to Woy Woy and therefore the ideal site for beautification and functional upgrades to align with the wharf redevelopment project. We are currently investigating contemporary round tree seating upgrades as well as a public art project to be installed in the park.</p> <p>Furthermore, Council will be maintaining and upgrading the Woy Woy Oval forecourt area. This will include re-assessing the existing layout and vegetation while looking to plan for the implementation of feature planting upgrades.</p>
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	<ul style="list-style-type: none"> • Suggestion for round-tree seating in Anderson Park. • Suggestion for a quality playground on the foreshore in open space, past Memorial Park. • Suggestion for exercise equipment in all the parks along the waterfront – in particular calisthenic equipment. • Suggestion to get rid of the war memorials in Woy Woy. 	
Community facilities	<ul style="list-style-type: none"> • Suggestion to develop a smart hub in Woy Woy. • Suggestion for more use of Woy Woy Oval – junior rugby league games could be played there. 	Your feedback has been passed onto relevant teams within Council who will review it for future consideration.
Lighting	<ul style="list-style-type: none"> • Suggestion to light up the parks in Woy Woy at night with fairy lights. • Suggestion for lighting on the new wharf to discourage vandalism at night and encourage night fishing. • Suggestion to upgrade the lighting around Woy Woy. • Suggestion to put solar panels on the roof of the Woy Woy oval building. • Suggestion for lighting at the Correa Bay boat ramp – it is a safety issue, as some people squat overnight here. 	<p>Council will be developing a Lighting Strategy – with the aim to address safety concerns, decorative upgrades and functional lighting requirements throughout the area.</p> <p>Solar lighting will be provided on the new wharf, passenger ferry shelter and roofed gangway in addition to the existing street lighting being upgraded. Night fishing can be carried out within the designated fishing area of the boardwalk.</p> <p>While the existing street lighting along The Boulevarde meets current standards, Council has increased this standard with additional lighting for increased public safety and to deter vandalism.</p>
Waste	<ul style="list-style-type: none"> • Suggestion for more recycling stations in Woy Woy. • Suggestion to relocate the bin hutches that are located directly in front of Memorial Park, to either side of the park. 	Council has recently undertaken a review of the management of town centres across the Central Coast. Informed by the place assessments undertaken in Woy Woy, Umina and Ettalong, waste management was identified as an issue across the town centres,

	<ul style="list-style-type: none"> • Multiple concerns regarding the abandoned trolleys in Woy Woy – they are being dumped on nature strips and a growing issue in Woy Woy. What can Council do about this? • Concern regarding the new bins – feedback that they are placed in the wrong places on pavements. • Concern that there is illegal dumping taking place on Brisbane Water Drive towards the Spike Milligan Bridge. 	<p>particularly commercial waste, interfering with the streetscape and mobility on main streets.</p> <p>Community members can report abandoned shopping trolleys by placing a phone call to the local supermarkets (i.e. Coles, Woolworths or Aldi – depending on where the trolleys are from).</p> <p>Illegal dumping can be reported to the Hunter-Central Coast Regional Illegal Dumping (RID) Squad on 131 555 or via https://ridonline.epa.nsw.gov.au/#/home.</p>
Anderson Park public art project	<ul style="list-style-type: none"> • Suggestion to incorporate old fountain site into Anderson Park public art project. • How will we be consulted about Anderson Park development, including the public art? • What are the opportunities for artists with Council’s public art commissions? 	<p>Council is currently engaging town centre stakeholders on the desired theming and character of Woy Woy town centre. Discussion and feedback on the Anderson Park changes, including the public art, the fountain, proposed signage and park furniture, is being included in this engagement. The Public Art proposal will be publicly exhibited via a Development Approval process in 2020.</p> <p>Following the adoption of the Cultural Plan in February 2020, Council is to establish an updated Public Artist Vendor Panel for interested artists to register their interest in future Council Public Art projects.</p> <p>(Note: we did have public artist talk and workshop involving the concept designs booked early April in Woy Woy Library but this was cancelled with COVID 19).</p>

Town centre activation and economy

Theme	Key issues raised	Response
Beautification	<ul style="list-style-type: none"> • The following areas were identified as in need of beautification: <ul style="list-style-type: none"> ○ Woy Woy town centre ○ Chambers Place ○ The corner of George Street and Victoria Road ○ The area around the Gnostic Forest ○ The surroundings of Woy Woy train station ○ Masonic Hall ○ Huckleberry Finn building ○ Woy Woy self-storage (suggestion to landscape/screen off this area) • Suggestion to beautify the laneways in the town centre with cafes and artwork • Suggestion to beautify the carpark behind the Bayview Hotel with some trees. 	<p>Council has completed and will continue to complete multiple beautification upgrades throughout the town centre. This may include uniformed contemporary street furniture, urban landscaping, streetscape painting upgrades, additional cleaning and lighting upgrades.</p> <p>We are currently investigating beautification upgrades in the following areas:</p> <ul style="list-style-type: none"> • Corner Oval Avenue and Chambers Place • Corner George Street and Victoria Road • Woy Woy station surroundings. <p>We have recently completed beautification upgrades in the following areas:</p> <ul style="list-style-type: none"> • Corner of The Boulevarde and Chambers Place (Gnostic Corner) • Corner of The Boulevarde and Brisbane Water Road • Corner of Railway St and Blackwall Road • Corner of Victoria Road and Blackwall Road <p>Huckleberry Finns, the Masonic Hall and the Bayview Hotel are all privately owned however Council is working with property owners to try and activate vacant spaces where possible.</p> <p>Additionally, the Woy Woy Town Centre Strategy, currently being prepared by Council, will consider a range of issues including urban design and landscape</p>

		improvements that can be made within the centre to help with revitalisation.
Connectivity	<ul style="list-style-type: none"> • Suggestion for a more cohesive network of pathways throughout Woy Woy – specifically the town centre. Walkability and connections on the town centre need to be improved. Suggestion to call these footpaths in Woy Woy ‘The Woy Walk’ • Suggestion for ‘hire a bike’ stations, cycling stations or ‘Boomerang Bikes’, at the train station, to encourage connectivity around Woy Woy • Suggestion for a link between the Tropicana Pizza arcade area to Oval Avenue, and then up to the tidal baths • Suggestion for a nicer connection between Blackwall Road and Deepwater Plaza. • Suggestion for the following areas to close off the roads and become pedestrian areas only: <ul style="list-style-type: none"> ○ The Boulevarde ○ Stretch of Blackwall Road between Oval Road and Railway Street ○ The area around Gnostic Corner • Suggestion to support the use of personal mobility devices (PMDs) such as bikes, kick scooters, skateboards, ebikes, mobility scooters and, in the near future, escooters – throughout Woy Woy. • Suggestion for Council to acquire part of 32 The Boulevarde to create a better flow from one spot to the next. It is currently fenced off, so access is limited from the old fountain site to the Fisherman's Wharf area. 	<p>Overall, Council is investigating solutions to building stronger connectivity within the town centre with the aim to address cycle station needs, improved functionality of the walkways, laneways and further promote linkages within the town.</p> <p>The Woy Woy Town Centre Strategy, currently being prepared by Council is looking at improving linkages and connections within the town centre and will consider the issues raised.</p>
Maintenance and vandalism	<ul style="list-style-type: none"> • The following items have been raised as in need of maintenance: <ul style="list-style-type: none"> ○ The near-collapsing covers on the old buildings in the town centre ○ The awning out the front of the shopfront located on the north-east corner of Blackwall Road and Brisbane Water Drive 	<p>Maintenance of commercial properties: Council is working with property owners to try and activate vacant spaces where possible. We also offer resources and supply graffiti removal kits to improve the facades of properties.</p>

	<ul style="list-style-type: none"> ○ There are screws sticking up on the boardwalk ○ Tree roots have uprooted pavers • Suggestion to encourage building owners of commercial premises to remove graffiti, tidy derelict lots and do general maintenance on buildings. • Suggestion for lighting on the new wharf to discourage vandalism at night. • Concern regarding anti-social behaviour in Woy Woy. 	<p>Graffiti management: Council has recently undertaken a review of the management of town centres across the Central Coast. Informed by the place assessments undertaken in Woy Woy, Umina and Ettalong, graffiti has been identified as an issue across the town centres.</p> <p>A review of graffiti management is currently taking place considering the Peninsula town centres and ensuring consistency throughout the implementation process.</p> <p>The whole community including Council has a role to play in keeping our local area graffiti free and enjoyable for everyone. More information can be found on reporting and preventing graffiti and removing graffiti from your property or businesses: centralcoast.nsw.gov.au/residents/property/neighbourhood-concerns/graffiti</p> <p>Solar lights to deter vandalism: Solar lighting will be provided on the new wharf, passenger ferry shelter and roofed gangway in addition to the existing street lighting being upgraded.</p> <p>Anti-social behaviour: Council will be looking to implement a roaming security contract to assist with reducing vandalism and provide a sense of safety for the community. The aim is to deter anti-social behaviour from occurring and encourage more family friendly activity within the town.</p>
Commercial and	<ul style="list-style-type: none"> • Please provide an explanation for what is happening regarding a performing arts centre being built in Woy Woy. 	<p>As part of the Woy Woy Town Centre Strategy, Council will work with property owners to better</p>

<p>economic growth</p>	<ul style="list-style-type: none"> • Multiple suggestions to restore the Huckleberry Finn building and the Masonic Hall and repurpose these buildings for commercial or community purposes (e.g. art gallery, cafés, community functions, markets, bookshops, restaurants, etc) • Multiple suggestions to turn Blackwall Road in the town centre, or The Boulevarde, into a pedestrian precinct, encouraging cafés and restaurants with outdoor dining, creating a car free space with water/art installations and a performing arts stage for locals and tourists. • Suggestion to build an amphitheatre, conference centre or theatre complex (like The Art House) for events • Suggestion for a large shopping centre, as the closest ones are Erina, Tuggerah or Hornsby, which are at least 30-40 minutes away. • Suggestion for the development of a commuter wharf on the western side of Woy Woy to link with railway station. It could be utilised as an emergency evacuation point for the Bays district. • Suggestion to transform the old pool site at Woy Woy into waterfront restaurant area – encouraging visitors and tourism. • Suggestion to develop a smart hub in Woy Woy 	<p>understand why buildings are being left vacant and will investigate options for repurposing.</p> <p>Currently Council has the Peninsula Theatre in Woy Woy that is used for arts and culture performances, and this is open to the community to hire. Council is still looking at the potential for a Regional Performing Arts and Conference Centre in Gosford, that would service residents across the Central Coast.</p>
<p>Events</p>	<ul style="list-style-type: none"> • Suggestion to hold street markets, art festivals, farmers markets and other events in Woy Woy • Suggestion to build an amphitheatre, conference centre or theatre complex (like The Art House) for events 	<p>Council recognises the important role community events play in building capacity and a sense of pride, social inclusion and tourism opportunities with our town centre. Council encourages the community to book the use of its beaches, reserves, parklands or lookouts for these events. For further information on community event guidelines: centralcoast.nsw.gov.au/recreation/planning-events/special-events</p>

<p>Safety and security</p>	<ul style="list-style-type: none"> • Concern over security in Woy Woy – residents don't feel like it is safe • Concern over Chambers Place and the lack of security • Concern over buildings being left vacant too long 	<p>Council will be looking to implement a roaming security contract to assist with reducing vandalism and provide a sense of safety for the community. The aim is to deter anti-social behaviour from occurring and encourage more family friendly activity within the town.</p>
<p>Signage</p>	<ul style="list-style-type: none"> • Multiple suggestions for 'Welcome to Woy Woy' signs at the entrances to Woy Woy • Suggestion for signage or pavement arrows encouraging visitors arriving by train to access the waterfront – guiding them down the side of the Bayview Hotel, entering The Boulevarde, where they are greeted with an attractive 'Welcome to Woy Woy waterfront' archway sign, incorporating the pelican logo from the benches in Lions Park. This sign can also include a map pointing out local points of interest and eateries. 	<p>Council will utilise the identity package consultation report to inform new signage including town centre identity signage as well as way finding signage to assist commuters, pedestrians, visitors and residents.</p>
<p>Town centre ideas</p>	<ul style="list-style-type: none"> • Multiple suggestions to upgrade the existing seating, and construct more seating around Woy Woy town centre, including round-tree seating in the town centre, parks and along the waterfront. • Multiple suggestions to make Deepwater Plaza more accessible by putting in an access path to the road. • Multiple suggestions for public art, art installations and town murals throughout the town centre. • Multiple suggestions for public art / art installation in front of the library. • Multiple suggestions regarding Spike Milligan: <ul style="list-style-type: none"> ○ The Spike Milligan story is unique to Woy Woy – suggestion to tell this story throughout the town centre ○ A statue of Spike Milligan in the park by the ferry wharf which would have information about his time in Woy Woy and refer tourists to the display in the library 	<p>The suggestions and ideas have been passed onto the relevant team for consideration in the Place Activation Framework consultation report to inform new activations, artwork and murals for the town and encourage place-based activity for the community.</p> <p>These ideas will be assessed based on a needs and priorities basis, against objective criteria which results in a ranking of projects. As funding is limited, budget allocations are made to projects with the highest ranking.</p>

- A statue of Spike Milligan on the bench out the front of the library, including photos to show heritage
- Decorate the Spike Milligan Bridge as a Christmas tree at Christmas time, as the design lends itself to this shape
- Suggestion to improve the front area of Woy Woy Oval with a playground, a café in the currently empty building, as well as landscaping. A smaller version of the Umina Recreation Precinct, down by Jasmine Greens Kiosk.
- Suggestion to make Oval Avenue an attractive pedestrian area with cafés, playground, an upgraded park in front of the oval, more greenery and improve and include the backyards of the shops between Oval Avenue and Blackwall Road.
- Suggestion to improve the area behind Woolworths, by putting in a children's playspace and kiosk – e.g. Umina Beach
- Suggestion to turn the lot located next to Kmart Auto on Railway Street into a community veggie patch.
- Suggestion to incorporate features that accommodate teenagers into Woy Woy town centre – e.g. a small-scale skate park, with a few rails and ramps, skate artwork along the foreshore, teen hang out places etc.
- Suggestion to showcase the hidden gems of Woy Woy with banners and flags, visible from trains.
- Suggestion for a 'Big Pelican'.
- Suggestion for a town square where people can meet
- Suggestion for a gondola from Woy Woy train station to Phegan's Bay and Woy Woy Bay.
- Suggestion to turn the lot at 68 Railway Street, and other vacant land areas, into green spaces, landscaped with more trees and gardens.
- Suggestion for smoking rooms – i.e. a perspex room where people can step in to smoke. This would provide an area for smokers, and also provide a smoke-

	<p>free zone outside Deepwater Plaza, which is better for the health of non-smoking residents.</p> <ul style="list-style-type: none"> • Suggestion to remove the fence at the property next to the Link and Pin Café and open it up to a community garden or walk through. 	
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Heritage

Theme	Key issues raised	Response
Suggested buildings to be restored, maintained and heritage listed	<ul style="list-style-type: none"> • Huckleberry Finn building and allotment • The original public library building • The former fire brigade building • The wharf area • The Masonic Hall • The Bayview Hotel • The tidal baths • Brick Wharf Road (including the cottages) • Country Women's Association building • The Noonan Building (including restoration of balcony to replicate the original) • The corner store (Railway Street and Victoria Street) • The St Vincent De Paul building • The fisheries shed • The old Woy Woy ferry wharf waiting station 	<p>The following heritage items are already listed under Council's current Local Environmental Plan:</p> <ul style="list-style-type: none"> • The original public library building • The former fire brigade building • The Masonic Hall • The Bayview Hotel • The Noonan Building (including restoration of balcony to replicate the original) • The corner store (Railway Street and Victoria Street) • The St John the Baptist church • 68 Railway Street, Woy Woy • Memorial Park and the war memorial • The end of Brick Wharf Road – the unloading of the bricks for the rail tunnel

	<ul style="list-style-type: none"> • The Salvation Army store (on The Boulevarde) • The St John the Baptist church • The Lutheran church • The Hemp Shop (4 Oval Avenue) • 68 Railway Street, Woy Woy • 242A Burge Road, Woy Woy – the Californian Bungalow on Woy Woy waterfront (previous home of author Dorien Brown's daughter) • Point Clare Cemetery 	<ul style="list-style-type: none"> • Some cottages along Brick Wharf Road – 77 Brickwharf Road & 85 BrickWharf Road <p>Council is currently in the process of improving infrastructure along Woy Woy foreshore. This includes the redevelopment of the wharf area as well as an upgrade of the tidal baths. The removal of the following existing structures is necessary to improve safety and accessibility as part of this project:</p> <ul style="list-style-type: none"> • The wharf • The fisheries shed • The old Woy Woy ferry wharf waiting station <p>The tidal baths are proposed to be retained and upgraded and will be considered for nomination.</p> <p>The remaining items will be considered for nomination in the coming months under Council's Heritage Study.</p> <p>Council is currently developing a Coast-wide Heritage Strategy, and your feedback has been passed onto the team who is looking after this strategy for consideration.</p> <p>We will be conducting further consultation on the Heritage Strategy at a later date, so you will have another opportunity to have your say about heritage on the Central Coast, should you wish.</p>
Suggested trees to be	<ul style="list-style-type: none"> • The big tree in Memorial Park • The old tree next to Fisherman's Wharf 	<ul style="list-style-type: none"> • <p>Council is currently working on a Coast-wide Heritage Study. Your feedback will be considered as part of the</p>

<p>heritage listed</p>	<ul style="list-style-type: none"> • The giant fig tree on waterfront side of 274 Blackwall Road • The old pine trees on Brick Wharf Road – all of them, on both sides of the road • The big fig tree on Brick Wharf Road (AKA Wedding Tree) 	<p>nomination process which will be undertaken in the coming months.</p>
<p>Suggested landmarks to be heritage listed</p>	<ul style="list-style-type: none"> • Memorial Park and the war memorial • The end of Brick Wharf Road – the unloading of the bricks for the rail tunnel • The pelican benches in the parks in Woy Woy • The Railway Bridge (next to Spike Milligan Bridge) 	<p>The following landmarks are already listed under Council’s current Local Environmental Plan:</p> <ul style="list-style-type: none"> • The memorial park and war memorial • The end of Brick Wharf Road – the unloading of the bricks for the rail tunnel (Archaeological site A24) <p>Council is currently working on a Coast-wide Heritage Study. The following suggestions for potential heritage listings will be considered as part of the nomination process which will be undertaken in the coming months:</p> <ul style="list-style-type: none"> • The pelican benches in the parks in Woy Woy • The Railway Bridge (next to Spike Milligan Bridge) <p>We will be conducting further consultation on the Heritage Study at a later date, so you will have another opportunity to have your say about heritage on the Central Coast, should you wish.</p>
<p>Other suggestions around heritage items</p>	<ul style="list-style-type: none"> • Keep the old benches with the pelican and Woy Woy logos at Lions Park. The logo could easily be adapted to many other uses around Woy Woy. E.g. use on lamp posts, wooden seating, bus shelters, signage, road name signs, bins, planter boxes etc around Woy Woy – or even on a ‘Welcome to Woy Woy’ sign. • Retain or move to another site the old Woy Woy ferry wharf waiting station. 	<p>Council is currently in the process of improving infrastructure along Woy Woy foreshore. This includes the redevelopment of the wharf area as well as an upgrade of the Tidal baths. The removal of the following existing structures is necessary to improve safety and accessibility as part of this project:</p> <ul style="list-style-type: none"> • The wharf

	<ul style="list-style-type: none"> • Turn the old shed on the water next to the fish market into a Woy Woy heritage centre where 'the Venice of Australia' could be playing on loop for the tourists on day-visits, referring visitors to the more detailed information in the library, and regularly changing displays of artefacts and memorabilia. Alternate use of the shed could be as a boat/fishing museum with old boats from that time displayed on the water. The shelter on the existing ferry wharf could then simply be re-used for sheltered seating next to the Heritage Centre, for people to rest in and look over to the water. • Create heritage appropriate garden setting at the library, including heritage listing cultural planting's including jacarandas and the brush box in black wall road • Look at heritage-inspired children's playgrounds 	<ul style="list-style-type: none"> • The fisheries shed • The old Woy Woy ferry wharf waiting station <p>Council will be developing a Heritage Strategy as part of Council's Coast-wide Heritage Study. Your feedback has been passed onto the team who is looking after this strategy for consideration.</p> <p>We will be conducting further consultation on the Heritage Strategy at a later date, so you will have another opportunity to have your say about heritage on the Central Coast, should you wish.</p>
Heritage walk and signage	<ul style="list-style-type: none"> • Suggestions for a heritage walk or history trail throughout Woy Woy, including cultural and heritage interpretation plaques and signage, linking the history of Woy Woy – additional landscaping could be used to create a visitor and local experience. Suggested walk to begin from the train station, across to the wharf and along the pathway at Brick Wharf Road. Additional suggestion to include the Bayview Hotel (and photos of the original hotel) in this. • Suggestion to create a heritage appropriate garden setting at the library and include it as part of a wider heritage trail • Suggestion for a pamphlet for visitors to Woy Woy (which would include the heritage buildings and the history of Woy Woy), so people can take themselves on a self-guided tour of Woy Woy. 	<p>Council will ensure that heritage and heritage interpretation are incorporated into the Woy Woy Town Centre Strategy.</p>
General suggestions	<ul style="list-style-type: none"> • Suggestion to keep the quaint heritage character of Woy Woy. • Suggestion to preserve the oldest shops in Woy Woy to keep the early façade of the town centre. Any building of an older era should be maintained, protected, cherished as they give a suburb/town character, warmth, history, nostalgia. 	<p>Council is currently developing a Coast-wide Heritage Strategy, and your feedback has been passed onto the team who is looking after this strategy for consideration.</p> <p>We will be conducting further consultation on the Heritage Strategy at a later date, so you will have</p>

	<ul style="list-style-type: none"> • Suggestion to not only find and preserve heritage items in Woy Woy, but to find new uses for them and weave them into future development. • Suggestion to heritage list the entire town centre. • Suggestion to strengthen conservation laws and take control of the restoration of historical and iconic buildings e.g. Huckleberry Finn etc. 	<p>another opportunity to have your say about heritage on the Central Coast, should you wish.</p> <p>Additionally, Council will ensure that heritage and heritage interpretation are incorporated into the Woy Woy Town Centre Strategy.</p>
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Consultation outcomes and next steps

Thank you to everyone who provided submissions for Let's Talk Woy Woy.

In response to the **422** submissions we received:

- Council has reviewed and considered all comments. For a full breakdown of Council's response to the feedback we received, please review the previous section titled 'Key issues and our response'
- when any other projects within the planning area are underway Council will return to consult with the community and will let the community know when further information is available.

With regards to the other feedback collect throughout Let's Talk Woy Woy we have:

- provided information to each of the relevant departments within Council for consideration
- provided responses to the feedback in the table above
- noted feedback for consideration in future planning for the area.

Appendices

Appendix A

Media release

Monday 28 October 2019

Community to have say on all things Woy Woy

Central Coast Council has launched 'Let's Talk Woy Woy', an opportunity for residents, stakeholders and visitors to have their say on exciting projects, plans and strategies for the town centre.

Council Director Connected Communities, Julie Vaughan said community input was vital to shape a number of major projects in the pipeline for Woy Woy.

"We are committed to developing and enhancing our unique town centres across the Central Coast," Ms Vaughan said.

"Woy Woy is one of our principal town centres and we have a number of projects and initiatives scheduled for this financial year that are designed to increase the vibrancy, safety and accessibility of this beautiful location.

"Woy Woy locals, regular visitors to the town centre and commuters who access key services are best placed to inform plans and projects that will make a real difference and that will boost economic activity and tourism.

"Some of the big ticket items that will feature as part of 'Let's Talk Woy Woy' are the redevelopment of the Woy Woy Town Centre Wharf, the Woy Woy Town Centre Strategy and activation initiatives."

Projects, plans and strategies featured in 'Let's Talk Woy Woy' include:

- Woy Woy Town Centre Wharf Redevelopment
- Woy Woy Town Centre Strategy
- Woy Woy Place Activation
- Central Coast Heritage Study
- New art installation
- New Public Toilet Facility at Woy Woy Fishermen's Wharf
- Upgrade of Woy Woy Tidal Bath
- New Correa Bay Boat ramp
- Upgrade of James Brown Oval
- New amenities building at Roger's Park
- Climate Change Action Planning Workshops
- Road and drainage projects
- Water and sewer projects

Mayor Lisa Matthews said community feedback from this consultation process will play a vital role in shaping the future of Woy Woy.

"It's time to talk all things Woy Woy – I encourage as many community members as possible to have their say on how we can make this great town centre even better," Mayor Matthews said.

View all Central Coast Council's recent [media releases](#) on our website.

To keep up to date with Council's breaking news like/follow our [Facebook](#) and [Twitter](#) pages

Appendix B

Peninsula News

12 November 2019

Heritage study being prepared for Woy Woy

A heritage study for Woy Woy is being prepared by Central Coast Council to review existing heritage items and to include any new items nominated by the community and professional heritage experts.

Heritage items represent the places and landscapes that a community values, that tell stories about our history and that help define our local character and identity.

A description of the proposed heritage study on Council's website said there were 17 heritage items in the Woy Woy area, identified in Schedule 5 of the Gosford Local Environmental Plan, and there was one State-listed item, being the Woy Woy railway tunnel.

Local heritage items included Noonan's and Mrs Wilson's shops, on Blackwall Rd and Railway St

respectively, the Bayview Hotel as well as the fire station and residence and the former council chambers.

There was one local archaeological heritage site, being the brick wharf adjacent the reserve at the eastern end of Brickwharf Rd.

The website stated that all nominations received would be reviewed by Council's heritage officer and an independent

heritage consultant who would also be conducting the heritage study.

It said that, following further community consultation, a final list of recommended potential heritage items will be determined at a Council meeting.

An item or site listed as being of heritage significance would require development consent for any works, alterations, additions or demolition, it said.

Council offered a free heritage advisory service as well as a heritage grants scheme for financial assistance for heritage projects up to \$5000 per annum.

Council's website yourvoiceourcoast.com has an interactive map and a survey and new nominations can be made until December 2.

SOURCE:

Website, 6 Nov 2019

**Central Coast Heritage Study,
Central Coast Council**

Appendix C

Peninsula News

28 October 2019

- Part of front-page feature

New Woy Woy wharf plans announced

Central Coast Council has announced its plans to redevelop Woy Woy wharf.

The \$5.32 million redevelopment is the largest wharf project undertaken by Council.

Its design features a floating pontoon to adapt to most tide and weather conditions.

Council director Mr Boris Bolgoff said the new wharf would deliver substantial benefits for Woy Woy and the Central Coast.

"Accessibility for community members who use wheelchairs or other mobility devices has been a priority throughout the design process," he said.

The new wharf would include a wheelchair lifting facility on the pontoon for recreational boat users.

It would also include solar lighting, a covered gangway and passenger shelter, decking made from recycled plastic and a dedicated fishing wharf.

The pathway along part of The

Boulevard and Brisbane Water Dr would be widened and include a cantilevered section.

Landscaping would include established salt-water-tolerant trees and benches would be provided with mobile phone charging capability.

Mayor Cr Lisa Matthews said: "The new Woy Woy Town Centre Wharf will deliver far reaching benefits for the Woy Woy community, residents who use ferry services to commute and the broader Central Coast community.

"Thanks to a significant funding injection from the NSW Government, Council will deliver a wharf that will become a major attraction for locals and tourists

alike."

The project will receive \$3.99 million from the NSW Government's Regional Communities Development Fund

The council reported Deputy Premier Mr John Barilaro as saying: "The rejuvenation of the

rundown Woy Woy Town Centre Wharf will help make the Woy Woy waterfront precinct accessible for all, while taking car pressure off local streets and ensuring local residents can keep enjoying a tranquil beach lifestyle."

Ferry services will use the adjacent commercial wharf during the construction period and will continue as scheduled.

Residents can have their say on the new Woy Woy Town Centre Wharf through a consultation running from Monday, October 28, to Monday, December 2.

Feedback can be provided by attending drop-in information sessions on Thursday, November 21 at 10am-2pm or 4-7.30pm at the Country Women's Association hall, opposite the wharf in The Boulevard, Woy Woy or by visiting the council website yourvoiceourcoast.com/Lets-Talk-Woy-Woy

SOURCE:

**Media release, 25 Oct 2019
Boris Bolgoff, Central Coast Council**

Appendix D

Advertising – Peninsula News

28 October 2019

- Full-page advertisement



'Let's Talk Woy Woy' is an opportunity to discover some of the exciting projects Council has planned for Woy Woy. Have your say on projects open for consultation, find out about others, and share your ideas and aspirations for the area.

The \$5.32million redevelopment of Woy Woy Town Centre Wharf* – which features a floating pontoon and accessibility features – is one of many projects scheduled to get underway in Woy Woy this financial year.

Projects, plans and strategies featured in 'Let's Talk Woy Woy' include:

- The redevelopment of Woy Woy Town Centre Wharf
- Woy Woy Town Centre Strategy
- A new art installation
- Woy Woy Place Activation
- New Toilet Facility at Woy Woy Fishermen's Wharf
- Central Coast Heritage Study
- And more



Artist's impression of new Woy Woy Town Centre Wharf.



Historical image of Woy Woy.

yourvoiceourcoast.com

'Let's Talk' runs until Monday 2 December. Provide feedback by attending one of two Drop-In Information Sessions on Thursday 21 November 2019 at 10am-2pm or 4-7.30pm at the Country Women's Association, The Boulevard, Woy Woy, or by clicking 'Let's Talk Woy Woy' at yourvoiceourcoast.com

*The new Woy Woy Town Centre Wharf is proudly funded by the NSW Government through \$3.99million from the Regional Communities Development Fund and with \$1.33million from Council



Appendix E

Advertising – Central Coast Express Advocate

31 October 2019

- Full-page advertisement



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Historical image of Woy Woy.

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Appendix F

Central Coast Express Advocate – Mayor’s column

31 October 2019



Coast Connect

Central Coast Council's weekly news and community information

What's new? Your water and sewer

Did you know if you stretched our network of water and sewer mains across Australia it would reach Perth and almost halfway back again?

We have over 2,600km of water mains and over 2,200km of sewer mains that we actively maintain and upgrade to ensure you are well looked after.

In the north, we are upgrading the Sewer Pump Station at The Entrance. This \$1.6million project will help service population growth and increase emergency storage capacity to prevent overflows. We are also working on infrastructure upgrades for Warnervale Town Centre including sewer pump stations and key water distribution mains thanks to an investment by the NSW Government.

In the south, we have completed the renewal of 2.1km of water mains on The Round Drive, Avoca Beach and from Cape Three Points Road to Chapman Crescent which will minimise the risk of future main breaks.

On the Peninsula, we are continuing to undertake water main flushing programs and water main extensions. The Peninsula in particular has a greater risk of low circulating water due to the large number of 'dead-end' networks. We have flushed the mains and are connecting a number of dead-ends to the main network to ensure continued high-quality water to the area.

What else are we doing? centralcoast.nsw.gov.au/waterandsewerprojects



Not just a pile of rocks

Residents and visitors to the shores of Brisbane Water at Eflin Hill Road Reserve, Green Point are sure to have noticed the new rock feature that has been constructed over recent months.

The seawall is part of a major foreshore stabilisation project which received funding through the NSW Government's \$200million Stronger Communities Fund.

The seawall is a rock structure known as a rip-rap revetment, built to withstand waves of up to a metre high, protecting the reserve and important infrastructure such as sewer mains.

The design has taken into consideration local marine life. Two saltmarsh beds have been put in which help to soften the appearance of the wall and provide additional saltmarsh habitat for the estuary.

Saltmarsh is a key habitat for estuarine environments. It provides habitat, shelter and breeding grounds for fish, wildlife, migratory birds and many threatened species and is the first link in the estuary's food chain. Saltmarsh also helps reduce smell by providing a place for seagrass wrack to dry.

The unique shape of the wall itself will also provide a great hiding spot for molluscs and crabs which are both an important part of the estuarine food web.

The human inhabitants of Green Point haven't been forgotten either with two new dinghy launching spots included. These features will improve the ease of access to the water as well as overall safety at the site.

The project itself is part of Council's Coastal Zone Management Plan for Brisbane Water. Adopted in 2012, this plan identifies strategies which aim to improve the health and vitality of the Brisbane Water estuary for the benefit of the community and the environment.

Council will be undertaking further stabilisation works along the Green Point foreshore this year. Sites will be chosen in order of priority and as funding becomes available.

The current Coast Zone Management Plan will be updated in 2020 as part of Council's response to the NSW Government's Coastal management framework. Our community will be invited to take part in this process in 2020.

Mayor's Column

At Council we are always looking at new and interesting ways to engage with our community about the issues and projects that matter to them. Our 'Let's Talk' local program puts the focus on local places, so the community can connect with neighbours and Council to talk about what's important in their area of the Coast.



We have had Let's Talk Terrigal, Let's Talk Lake Munmorah and now it is time for Let's Talk Woy Woy. So, if you live in Woy Woy it is time to have your say on some really great projects planned for your area. Big ticket items include the redevelopment of the Woy Woy Town Centre Wharf and the Woy Woy Town Centre Strategy. We are also looking at a plan to activate the Town Centre, creating a unique identity to help boost economic activity and tourism in the area.

There are smaller projects too, including an upgrade of James Brown Oval, improved amenities at Roger's Park, a new boat ramp at Correea Bay as well as an art installation, and road, drainage and water upgrades.

It's time to talk Woy Woy. Come to one of two Drop-In Information Sessions on Thursday 21 November 2019 or connect with us online at yourvoiceourcoast.com

Mayor Lisa Matthews

Ordinary Council Meeting
6.30pm Monday 11 November
Central Coast Council Chambers,
49 Mann St, Gosford. Meeting will be open to the public. Watch it live at centralcoast.nsw.gov.au

Public Forum
This takes place before the Ordinary Council Meeting from 5.00pm to 6.00pm. To register to speak on items of business to be considered at the meeting visit centralcoast.nsw.gov.au/publicforum

Council Offices 2 Hely St Wyong / 49 Mann St Gosford | 8.30am - 5pm, Monday to Friday | P 1300 463 954

Looking for a career on the Central Coast? Register for Council job alerts at centralcoast.nsw.gov.au

Appendix G

Social media

Twitter

Twitter post – 1 November 2019

- **Impressions:** 1,023
- **Engagements:** 9
- **Engagement rate:** 0.9 percent



CentralCoastCouncil @CCoastCouncil
'Let's Talk Woy Woy' is an opportunity to discover exciting projects Council has planned for Woy Woy. Provide feedback online or at one of two Information Sessions on Thu 21 Nov 2019. Details at <http://www.yourvoiceourcoast.com/Lets-Talk-Woy-Woy> ...
#LetsTalkWoyWoy #LetsTalk #WoyWoy #CentralCoastTownCentres
<pic.twitter.com/EJCxMWLzq8>

Impressions	1,192
Total engagements	8
Likes	3
Retweets	2
Media engagements	1
Detail expands	1
Profile clicks	1

Twitter post – 14 November 2019

- **Impressions:** 591
- **Engagements:** 2
- **Engagement rate:** 0.3 percent

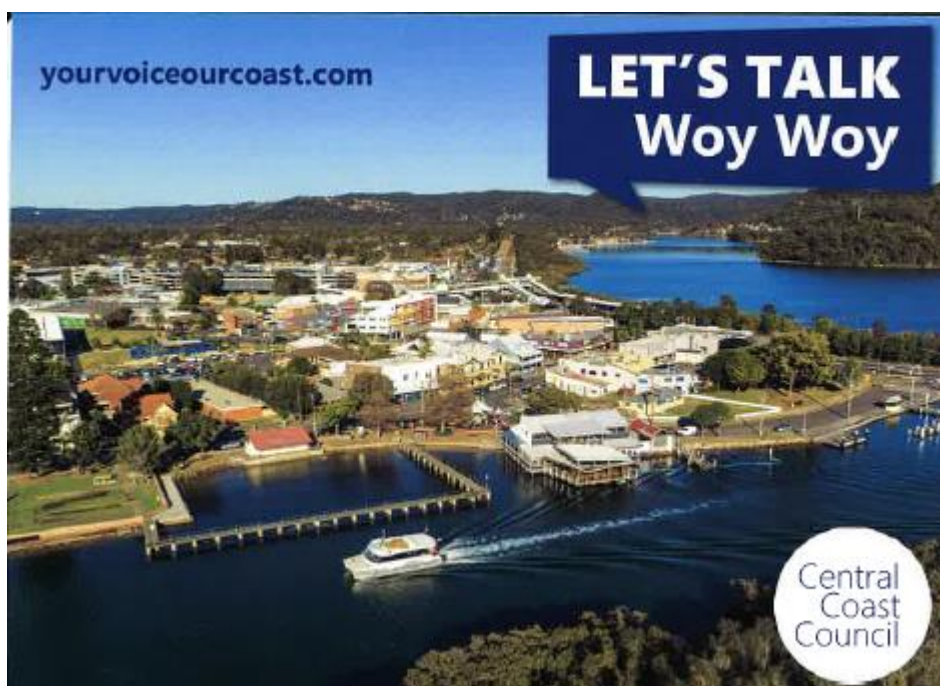


CentralCoastCouncil @CCoastCouncil
Central Coast community members are being encouraged to have their say on the largest wharf project undertaken by Council – the \$5.32million redevelopment of Woy Woy Town Centre Wharf. Find out more by clicking 'Let's Talk Woy Woy' at <http://www.yourvoiceourcoast.com>
#LetsTalkWoyWoy
<pic.twitter.com/TaDROJPyW3>

Impressions	893
Total engagements	13
Media engagements	11
Likes	1
Detail expands	1

Appendix H

Postcard/Flyer



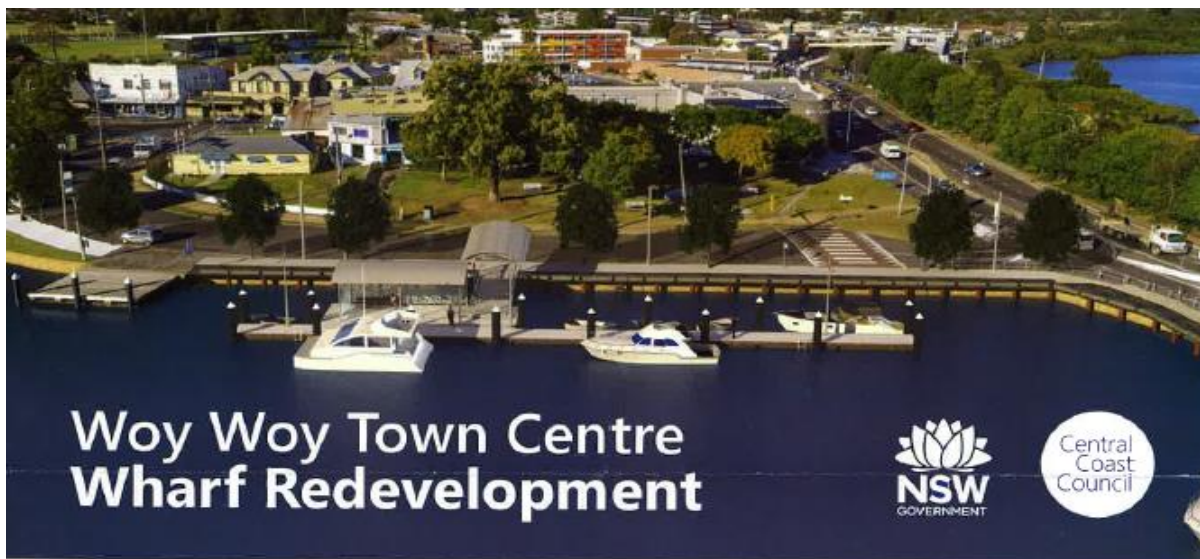
'Let's Talk Woy Woy' is an opportunity to discover some of the exciting projects Council has planned for Woy Woy. Have your say on projects open for consultation, find out about others, and share your ideas and aspirations for the area.

Projects include:

- The redevelopment of Woy Woy Town Centre Wharf
- Woy Woy Town Centre Strategy
- Woy Woy Place Activation
- Central Coast Heritage Study
- New Toilet Facility at Woy Woy Fishermen's Wharf
- A new art installation
- And more

'Let's Talk' runs until Monday 2 December. Provide feedback by attending one of two Drop-In Information Sessions on Thursday 21 November 2019 at 10am-2pm or 4-7.30pm at the Country Women's Association, The Boulevard, Woy Woy, or by clicking 'Let's Talk Woy Woy' at yourvoiceourcoast.com

Appendix I



Have your say on the \$5.32million redevelopment of Woy Woy Town Centre Wharf

This will be the largest wharf project undertaken by Council and will deliver substantial benefits for Woy Woy and the Central Coast.

The wharf design we have developed will deliver a significantly improved amenity for our community, particularly commuters who regularly use ferry services, and will also boost tourism.

Key features of the new wharf

- Floating pontoon to ensure community members and visitors can access ferry services and facilities in most tide and weather conditions
- Infrastructure to accommodate wheelchair lifting facility on the pontoon
- Covered gangway and passenger shelter
- Dedicated fishing wharf
- Widened pathway (including cantilevered section) along part of The Boulevard and Brisbane Water Drive
- Walkway surface constructed with decking made from recycled plastic
- Solar lighting along the pontoon and covered gangway and in the covered passenger shelter

- Smart benches with mobile phone charging capability
- Standard benches
- Banner poles
- Landscaping including established salt water tolerant trees

Funding

The new Woy Woy Town Centre Wharf is proudly funded by the NSW Government through \$3.99M from the Regional Communities Development Fund and with \$1.33M from Council.

Have your say

Have your say on the new Woy Woy Town Centre Wharf and other exciting projects and plans through 'Let's Talk Woy Woy' until Monday 2 December 2019.

Feedback can be provided by attending one of two Drop-In Information Sessions on **Thursday 21 November 2019** at 10am-2pm or 4pm-7.30pm at the Country Women's Association, The Boulevard, Woy Woy or by clicking on 'Let's Talk Woy Woy' at yourvoiceourcoast.com

Frequently Asked Questions

1. Why is a new Woy Woy Town Centre Wharf being constructed?

Woy Woy Town Centre Wharf is an important commuter, commercial and leisure facility for the Central Coast. Council is proposing to construct a new wharf at Woy Woy Town Centre to provide a significantly improved community facility that is accessible during most tide and weather conditions.

Following community feedback and investigations, Council has developed a design for the new wharf.

The replacement wharf will be situated at the same location as the existing wharf and will include a floating pontoon to provide improved access to services, including for passengers who use wheelchairs and other mobility aids and parents/carers with prams.

2. What is the construction start date for the project and when will the wharf be reopened to the public?

Council is proposing to commence construction of the new wharf and associated elements in late March 2020 to avoid the busy summer holiday period.

The project is expected to be completed and the wharf reopened by 31 December 2020, weather and circumstances depending.

3. Will a shelter be built as part of the works?

The project includes construction of a covered passenger shelter and covered gangway. The new shelter will consist of two glass decorative panels on the side and rear. This feature will not only be aesthetically pleasing but will also allow further opportunities to enjoy the view, provide increased light and improve security.

4. Will there be enough lighting at the new wharf?

The new wharf will feature substantial solar lighting to make it useable at night and to increase safety.

Solar lighting will be used throughout the wharf including:

- light poles along the pontoon
- two solar lighting units inside the passenger shelter
- at least two solar lighting units inside the covered gangway.

Existing street lighting will either be maintained or improved for areas along the carriageway, walkway and the existing pedestrian crossing.

5. Will the new wharf be accessible for people using wheelchairs and other mobility aids?

The wharf has been designed to be accessible for people who use wheelchairs and other mobility aids. Accessibility features include:

- gangway positioned on the pontoon with a safe turning element to assist community members who use wheelchairs and other mobility aids.
- infrastructure to accommodate wheelchair lifting facility located on the pontoon.

6. Will the new wharf accommodate and provide facilities to allow for recreational fishing?

The new wharf will have a dedicated fishing wharf located near the intersection of Brisbane Water Drive and The Boulevard.

The dedicated fishing wharf will be integrated with a widened walkway along the section of The Boulevard directly in front of the new wharf and along a section of Brisbane Water Drive.



7. Will the new wharf be open for all vessels, recreational and commercial?

The new wharf will be open to all vessels but passenger ferry services will have priority.

Commercial operators will continue to use the existing commercial wharf.

8. Will the new wharf be built above the level of Brisbane Water during a King Tide?

The new wharf has been designed to be used during most tide and weather conditions, including a Brisbane Water King Tide.

The floating pontoon will lift and fall with the tide to ensure wharf access during most tide levels.

9. When will the existing wharf be decommissioned?

The existing wharf will be decommissioned in late March 2020. Ferry services will use the adjacent Commercial Wharf during the construction period.

10. Is the nearby Commercial Wharf going to be closed as part of these works?

The nearby Commercial Wharf will not be impacted by construction of the new Woy Woy Town Centre Wharf.

During construction of the new Woy Woy Town Centre Wharf, the Commercial Wharf will be used by ferry services and commercial operators.

The Commercial Wharf will be closed to recreational users during construction of the new Woy Woy Town Centre Wharf. Ferry services will always have right of way on the Commercial Wharf during Stage 1 of the construction period.

11. Will the temporary use of the Commercial Wharf be accessible for people using wheelchairs and other mobility aids?

The Commercial Wharf will have disability inclusions to allow all users to have safe and inclusive access.

12. Will access to the Commercial Wharf be restricted during construction of the new Woy Woy Town Centre Wharf?

Access to the Commercial Wharf will be limited to ferry operators and commercial operations during construction of the new Woy Woy Town Centre Wharf.

Recreational boat users are not permitted to use the Commercial Wharf during construction of the new Woy Woy Town Centre Wharf. All recreational boats users should use the nearby wharf located at Lions Park, Woy Woy.

Ferry operators will have right of way over commercial operators on the Commercial Wharf.

13. Why is the construction of the new wharf being carried out as staged works?

The works are being carried out over two stages to minimise impact on the community.

Prior to commencement of Stage 1, a fixed lower platform will be constructed adjacent to the Commercial Wharf to make it accessible for all community members during the construction period. The Commercial Wharf will be used for passenger ferry services during Stage 1 of the project.

Stage 1 will see the construction of the new floating pontoon, which will be used by all ferry services during Stage 2 works.

Stage 2 is focussed on the eastern side of the Commercial Wharf and the vicinity of the Woy Woy Fishermen's Wharf. Works for the second stage of the project include construction of the sandstone block seawall and landscaping.

Scheduled ferry services will continue through the entire construction period (Stage 1 and Stage 2).

14. Will there be any delays for commuters using passenger ferry services?

Central Coast Council and Central Coast Ferries are working together to minimise the risk of delays to commuters using ferry services.

There is a chance that there may be some delays to scheduled ferry services. If possible, commuters should allow extra travel time.

15. Will road and/or pedestrian access be impacted by construction of the new wharf?

The Boulevarde

The Boulevarde will be closed to through traffic during construction, with the exception of waste services and delivery vehicles. Closure of The Boulevarde is required to accommodate heavy equipment including large cranes, excavators and building materials. The closure of The Boulevarde will also ensure that the project is delivered as quickly as possible.

The Country Woman's Association (CWA) will have access to their site throughout the works.

Pedestrians and cyclists will continue to be able to pass through the area using the existing shared path located on the southern side of The Boulevarde.

For the duration of the works a traffic management plan will be implemented to direct ferry passengers through and around the site works.

Brisbane Water Drive

There will be limited impact on Brisbane Water Drive during works. Construction of the dedicated fishing wharf and walkway along part of Brisbane Water Drive may require part of Brisbane Water Drive to be placed under traffic management. This work would likely take place at night to minimise impact on traffic.

16. Will businesses/organisations on The Boulevard be accessible during construction of the new wharf?

Businesses/organisations located on The Boulevard will be accessible throughout the construction period. Council is working closely with businesses located on The Boulevard to minimise impact during construction.

17. Will there be any services disruptions during construction of the new wharf?

There may be some temporary power interruptions whilst services are relocated underground.

Wherever possible, power interruptions will be scheduled to minimise impact. Advanced notification of planned power interruptions will be provided to impacted businesses and residents to minimise any inconvenience.

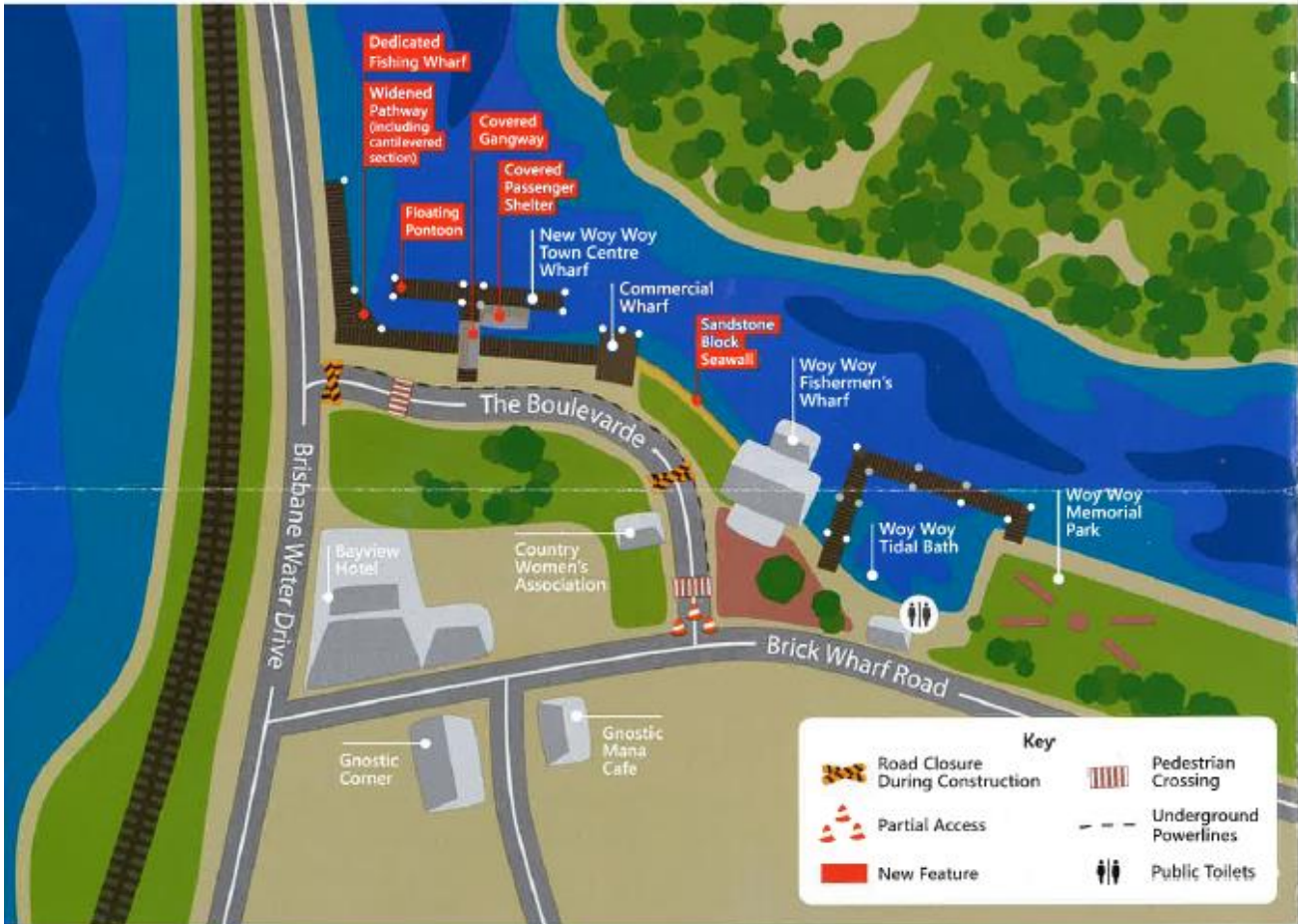
18. Will there be any noise associated with the works?

A diesel generator will be required as part of the works for the new seawall to drain water. This generator will cause some low-level noise when it is in operation.

19. What community consultation has taken place and what community consultation is planned?

Community consultation began in 2012 when residents identified the growing need for a new wharf to service Woy Woy and the greater Central Coast community. It was determined that the new wharf needed to be accessible in most tide and weather conditions, including for members of the community who use wheelchairs and other mobility aids and parents/carers with prams.

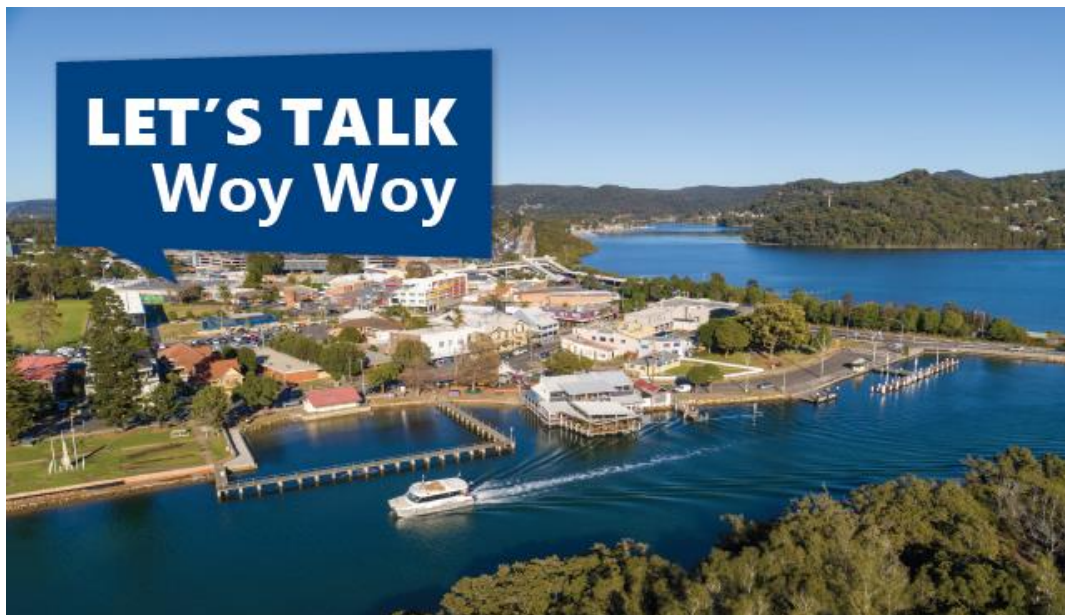
Location of new Woy Woy Town Centre Wharf



Community members can provide feedback until **Monday 2 December 2019** and construction is expected to start in late March 2020.

Find out more and have your say by clicking on 'Let's Talk Woy Woy' at yourvoiceourcoast.com

Appendix J



'Let's Talk Woy Woy' is an opportunity to discover some of the exciting projects Council has planned for Woy Woy. Have your say on projects open for consultation, find out about others, and share your ideas and aspirations for the area.

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Historical image of Woy Woy.

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